2027 OKIE811 Fee Schedule

The following is a description of the fees approved by the Board of Directors for Oklahoma One-Call System, Inc. dba OKIE811.

MEMBERSHIP FEES:

- **Minimum Base Fee** = $400 (except for Exempt Members)
- **Membership Fees Due by Member =** Funds Needed for Upcoming Budget, less Premium Service Fees, DIVIDED by Tickets from Previous 12 months

PREMIUM SERVICE FEES:

- ***Fax Delivery Surcharge** = $1.00 for each ticket delivered to members by fax
- ***Manual Voice Delivery Surcharge** = $5.00 for each ticket delivered to members verbally
- ****2nd Notice Surcharge** = Additional $2.00 for each second notice
- ****3rd Notice Surcharge** = Additional $3.00 for each third notice
- *****Output Fee per/Dispatch** = $180 maintenance fee per year, per additional output

**Fee for operators' set up to receive tickets via Fax or Phone.*
***Required fee when the operator has not responded to the original ticket or when the response is disputed by the excavator.*
****All members receive (1) primary output per/dispatch included with their Membership Fee.*

OTHER FEES:

- **New Membership Setup or Member Reinstatement Fee** = $325.00 (one-time, non-refundable)
- **Sustaining Membership** = $811 Annual Fee
- **Custom Ticket Management Services & Support** = $250.00 p/hour (with a one hour minimum)
- **Custom Ticket Reporting, Ticket Research, and Mapping Submission Support** = $250 p/hour (with a one hour minimum)

Outbound Notices for a 12-month period from 11/1/PRIOR YEAR to 10/31/CURRENT YEAR.
Billed out Annually in November each Year (except when requesting an alternate billing cycle).
The revenue collected will fund the UPCOMING CALENDAR YEAR.



2027 State Holiday Operating Schedule **OFFICE IS CLOSED** (EMERGENCY TICKETS ONLY FOR SAME DAY PROCESSING)	
New Year's Day	Friday, January 1
Memorial Day	Monday, May 31
Independence Day (observed)	Monday, July 5
Labor Day	Monday, September 6
Thanksgiving Day	Thursday, November 25
Thanksgiving (Day After)	Friday, November 26
Christmas Eve (observed)	Thursday, December 23
Christmas Day (observed)	Friday, December 24
2026 State Holiday Operating Schedule **OFFICE IS OPEN** * THIS DAY IS NOT INCLUDED IN THE MANDATORY WAIT TIME	
Martin Luther King Day	Monday, January 18
President's Day	Monday, February 15
Veteran's Day	Thursday, November 11

On State Holiday's when the Office is OPEN, all ticket types will be processed, however, this day will not count towards the 48-hour notice period of tickets previously submitted.