

# OLD PORTAL - Positive Response March 2025

1

Go to **dig.okie811.org**, select Log-In, and enter your **"OP" username** and your password.

HELP OKIE811 HOME OWNER SIGN UP LOGIN

## Welcome to the OKIE811 Portal

**OKIE811**  
Know what's below.  
Call before you dig.

**Exciting News: Introducing the New OKIE811 Portal!**

We are thrilled to announce the launch of our new portal. This new portal includes all the same request types as before, along with a new **Meeting Request**.

Other key features include:

- Mobile Optimized: Easily send requests from your phone or tablet.
- Seamless Transition: Your current user account works on the new portal.

[Click here to access the new OKIE811 Portal!](#)

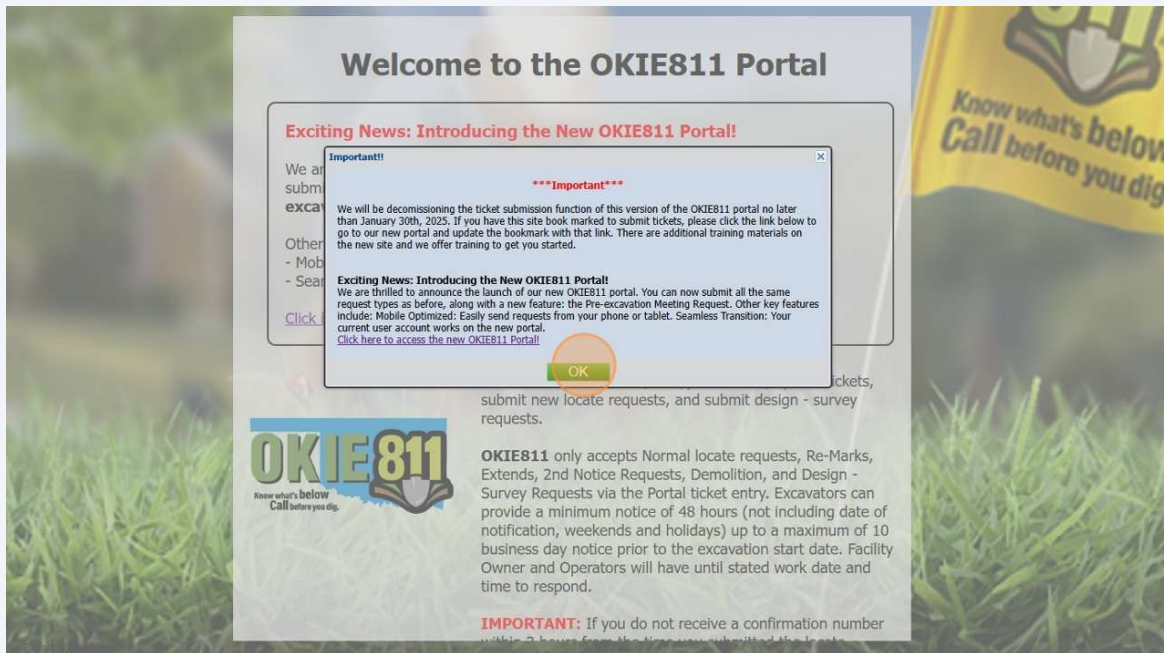
On this site you can find/view/print tickets, update tickets, submit new locate requests, and submit design - survey requests.

**OKIE811** only accepts Normal locate requests, Re-Marks, Extends, 2nd Notice Requests, Demolition, and Design - Survey Requests via the Portal ticket entry. Excavators can provide a minimum notice of 48 hours (not including date of notification, weekends and holidays) up to a maximum of 10 business day notice prior to the excavation start date. Facility Owner and Operators will have until stated work date and time to respond.

User: OP-Dina.Palmer  
Password: \*\*\*\*\*  
Remember Me: ☐  
[FORGOT PASSWORD?](#)  
LOGIN CANCEL

811  
Know what's below.  
Call before you dig.

## 2 Select **OK**



## 3 Select **"Respond"**



4

Now you can view all **Open** requests or use search options on the left hand side to search for a particular ticket.

This list contains the responses assigned to OP-Dina.Palmer. To search for a specific ticket use the search field below.

Ticket Number:

**RESET** **SEARCH**

Advanced Options  
Select: ☒ Open ☐ All  
Between:

Ticket	Type	Code	Facilities	Excavator Name	House Number	Street	County	Created	Work On	Last Action
25012709011204	Demolition	T02150	Sewer, Water	K&M DIRT SER...	2600	NW 57TH ST	OKLAHOMA	1/27/2025 9:01...	2/5/2025 9:00...	
25012710081915	Demolition	T02150	Sewer, Water	K&M DIRT SER...	5204	S MUSTANG RD	CANADIAN	1/27/2025 10:0...	2/5/2025 10:15...	
25021109251389	Demolition	T02150	Sewer, Water	K&M Dirt Servic...	3900	DORIS LANE	CANADIAN	2/11/2025 9:25...	2/21/2025 9:30...	
25021214023646	Demolition	T02150	Sewer, Water	K&M Dirt Servic...	1925	N MACARTHUR ...	OKLAHOMA	2/12/2025 2:02...	2/24/2025 2:15...	
25021312462299	Demolition	T02150	Sewer, Water	MIDWEST WRE...	1220	NW 33RD ST	OKLAHOMA	2/13/2025 12:4...	2/25/2025 1:00...	
250303131403446	Normal	T02150	Sewer, Water	RAY'S SEWER S...	6401	AVALON LN	OKLAHOMA	3/3/2025 1:40...	3/10/2025 9:00...	
25030314063664	Normal	T02150	Sewer, Water	ALL CLEAR ROO...	2208	BRIGHTON AVE	OKLAHOMA	3/3/2025 2:06...	3/8/2025 7:00...	
25030314473969	Normal	T02150	Sewer, Water	APRIL STUART	11316	RICHAVEN RD	OKLAHOMA	3/3/2025 2:47...	3/10/2025 9:00...	
25030314554026	Normal	T02150	Sewer, Water	HILL CONSTRU...		N WAKLER AVE	OKLAHOMA	3/3/2025 2:55...	3/8/2025 8:00...	
25030315454298	Normal	T02150	Sewer, Water	ABLE ENVIRON...	522	N PENNSYLVAN...	OKLAHOMA	3/3/2025 3:45...	3/10/2025 8:00...	
25030405150061	Re-Mark	T02150	Sewer, Water	RUDY CONSTR...		NW 7TH	OKLAHOMA	3/4/2025 5:15...	3/7/2025 12:00...	
25030405510133	Re-Mark	T02150	Sewer, Water	RUDY CONSTR...		W BRITTON RD	OKLAHOMA	3/4/2025 5:51...	3/7/2025 12:00...	
25030405550143	Re-Mark	T02150	Sewer, Water	RUDY CONSTR...		BROADWAY AVE	OKLAHOMA	3/4/2025 5:55...	3/7/2025 12:00...	
25030406020159	Re-Mark	T02150	Sewer, Water	RUDY CONSTR...		BROADWAY AVE	OKLAHOMA	3/4/2025 6:02...	3/7/2025 12:00...	
25030406050167	Re-Mark	T02150	Sewer, Water	RUDY CONSTR...		BROADWAY AVE	OKLAHOMA	3/4/2025 6:05...	3/7/2025 12:00...	
25030406100175	Re-Mark	T02150	Sewer, Water	RUDY CONSTR...		BROADWAY AVE	OKLAHOMA	3/4/2025 6:10...	3/7/2025 12:00...	
25030406110182	Re-Mark	T02150	Sewer, Water	RUDY CONSTR...	301	NE HARRISON	OKLAHOMA	3/4/2025 6:11...	3/7/2025 12:00...	
25030406180204	Re-Mark	T02150	Sewer, Water	RUDY CONSTR...		BROADWAY AVE	OKLAHOMA	3/4/2025 6:18...	3/7/2025 12:00...	
25030406200214	Re-Mark	T02150	Sewer, Water	RUDY CONSTR...		BROADWAY AVE	OKLAHOMA	3/4/2025 6:20...	3/7/2025 12:00...	
25030406220219	Re-Mark	T02150	Sewer, Water	RUDY CONSTR...		BROADWAY AVE	OKLAHOMA	3/4/2025 6:22...	3/7/2025 12:00...	
25030406320247	Re-Mark	T02150	Sewer, Water	RUDY CONSTR...		BROADWAY AVE	OKLAHOMA	3/4/2025 6:32...	3/7/2025 12:00...	
25030406410266	Re-Mark	T02150	Sewer, Water	SILVERSTAR CO...		S HIGH AVE	OKLAHOMA	3/4/2025 6:41...	3/7/2025 12:00...	
25030406420268	Re-Mark	T02150	Sewer, Water	SILVERSTAR CO...		S BYERS AVE	OKLAHOMA	3/4/2025 6:43...	3/7/2025 12:00...	
25030406470279	Re-Mark	T02150	Sewer, Water	SILVERSTAR CO...		S LINDSAY AVE	OKLAHOMA	3/4/2025 6:48...	3/7/2025 12:00...	
25030406490285	Re-Mark	T02150	Sewer, Water	SILVERSTAR CO...		S LINDSAY AVE	OKLAHOMA	3/4/2025 6:49...	3/7/2025 12:00...	
25030406500288	Re-Mark	T02150	Sewer, Water	SILVERSTAR CO...		S LINDSAY AVE	OKLAHOMA	3/4/2025 6:50...	3/7/2025 12:00...	
25030406510290	Re-Mark	T02150	Sewer, Water	SILVERSTAR CO...		SE 29TH ST	OKLAHOMA	3/4/2025 6:51...	3/7/2025 12:00...	
25030406520292	Re-Mark	T02150	Sewer, Water	SILVERSTAR CO...		S HIGH AVE	OKLAHOMA	3/4/2025 6:52...	3/7/2025 12:00...	
25030406530294	Re-Mark	T02150	Sewer, Water	SILVERSTAR CO...		S HIGH AVE	OKLAHOMA	3/4/2025 6:53...	3/7/2025 12:00...	
25030406580305	Re-Mark	T02150	Sewer, Water	SILVERSTAR CO...		S BYERS AVE	OKLAHOMA	3/4/2025 6:58...	3/7/2025 12:00...	
25030406580309	Re-Mark	T02150	Sewer, Water	RFS SYSTEM 1		N 38RD RD	ATOKA	3/4/2025 6:59...	3/7/2025 12:00...	

5

You can respond to an individual ticket by selecting the ticket.

This list contains the responses assigned to OP-Dina.Palmer. To search for a specific ticket use the search field below.

Ticket Number:

**RESET** **SEARCH**

Advanced Options  
Select: ☒ Open ☐ All  
Between:

Ticket	Type	Code	Facilities	Excavator Name	House Number	Street	County	Created	Work On	Last Action
25012709011204	Demolition	T02150	Sewer, Water	K&M DIRT SER...	2600	NW 57TH ST	OKLAHOMA	1/27/2025 9:01...	2/5/2025 9:00...	
	Demolition	T02150	Sewer, Water	K&M DIRT SER...	5204	S MUSTANG RD	CANADIAN	1/27/2025 10:0...	2/5/2025 10:15...	
	Demolition	T02150	Sewer, Water	K&M Dirt Servic...	3900	DORIS LANE	CANADIAN	2/11/2025 9:25...	2/21/2025 9:30...	
	Demolition	T02150	Sewer, Water	K&M Dirt Servic...	1925	N MACARTHUR ...	OKLAHOMA	2/12/2025 2:02...	2/24/2025 2:15...	
	Demolition	T02150	Sewer, Water	MIDWEST WRE...	1220	NW 33RD ST	OKLAHOMA	2/13/2025 12:4...	2/25/2025 1:00...	
	Normal	T02150	Sewer, Water	RAY'S SEWER S...	6401	AVALON LN	OKLAHOMA	3/3/2025 1:40...	3/10/2025 9:00...	
	Normal	T02150	Sewer, Water	ALL CLEAR ROO...	2208	BRIGHTON AVE	OKLAHOMA	3/3/2025 2:06...	3/8/2025 7:00...	
	Normal	T02150	Sewer, Water	APRIL STUART	11316	RICHAVEN RD	OKLAHOMA	3/3/2025 2:47...	3/10/2025 9:00...	
	Normal	T02150	Sewer, Water	HILL CONSTRU...		N WAKLER AVE	OKLAHOMA	3/3/2025 2:55...	3/8/2025 8:00...	
	Normal	T02150	Sewer, Water	ABLE ENVIRON...	522	N PENNSYLVAN...	OKLAHOMA	3/3/2025 3:45...	3/10/2025 8:00...	
	Re-Mark	T02150	Sewer, Water	RUDY CONSTR...		NW 7TH	OKLAHOMA	3/4/2025 5:15...	3/7/2025 12:00...	
	Re-Mark	T02150	Sewer, Water	RUDY CONSTR...		W BRITTON RD	OKLAHOMA	3/4/2025 5:51...	3/7/2025 12:00...	
	Re-Mark	T02150	Sewer, Water	RUDY CONSTR...		BROADWAY AVE	OKLAHOMA	3/4/2025 5:55...	3/7/2025 12:00...	
	Re-Mark	T02150	Sewer, Water	RUDY CONSTR...		BROADWAY AVE	OKLAHOMA	3/4/2025 6:02...	3/7/2025 12:00...	
	Re-Mark	T02150	Sewer, Water	RUDY CONSTR...		BROADWAY AVE	OKLAHOMA	3/4/2025 6:05...	3/7/2025 12:00...	
	Re-Mark	T02150	Sewer, Water	RUDY CONSTR...	301	NE HARRISON	OKLAHOMA	3/4/2025 6:11...	3/7/2025 12:00...	
	Re-Mark	T02150	Sewer, Water	RUDY CONSTR...		BROADWAY AVE	OKLAHOMA	3/4/2025 6:18...	3/7/2025 12:00...	
	Re-Mark	T02150	Sewer, Water	RUDY CONSTR...		BROADWAY AVE	OKLAHOMA	3/4/2025 6:20...	3/7/2025 12:00...	
	Re-Mark	T02150	Sewer, Water	RUDY CONSTR...		BROADWAY AVE	OKLAHOMA	3/4/2025 6:22...	3/7/2025 12:00...	
	Re-Mark	T02150	Sewer, Water	RUDY CONSTR...		BROADWAY AVE	OKLAHOMA	3/4/2025 6:32...	3/7/2025 12:00...	
	Re-Mark	T02150	Sewer, Water	SILVERSTAR CO...		S HIGH AVE	OKLAHOMA	3/4/2025 6:41...	3/7/2025 12:00...	
	Re-Mark	T02150	Sewer, Water	SILVERSTAR CO...		S BYERS AVE	OKLAHOMA	3/4/2025 6:43...	3/7/2025 12:00...	
	Re-Mark	T02150	Sewer, Water	SILVERSTAR CO...		S LINDSAY AVE	OKLAHOMA	3/4/2025 6:48...	3/7/2025 12:00...	
	Re-Mark	T02150	Sewer, Water	SILVERSTAR CO...		S LINDSAY AVE	OKLAHOMA	3/4/2025 6:49...	3/7/2025 12:00...	
	Re-Mark	T02150	Sewer, Water	SILVERSTAR CO...		S LINDSAY AVE	OKLAHOMA	3/4/2025 6:50...	3/7/2025 12:00...	
	Re-Mark	T02150	Sewer, Water	SILVERSTAR CO...		SE 29TH ST	OKLAHOMA	3/4/2025 6:51...	3/7/2025 12:00...	
	Re-Mark	T02150	Sewer, Water	SILVERSTAR CO...		S HIGH AVE	OKLAHOMA	3/4/2025 6:52...	3/7/2025 12:00...	
	Re-Mark	T02150	Sewer, Water	SILVERSTAR CO...		S HIGH AVE	OKLAHOMA	3/4/2025 6:53...	3/7/2025 12:00...	
	Re-Mark	T02150	Sewer, Water	SILVERSTAR CO...		S BYERS AVE	OKLAHOMA	3/4/2025 6:58...	3/7/2025 12:00...	
	Re-Mark	T02150	Sewer, Water	RFS SYSTEM 1		N 38RD RD	ATOKA	3/4/2025 6:59...	3/7/2025 12:00...	



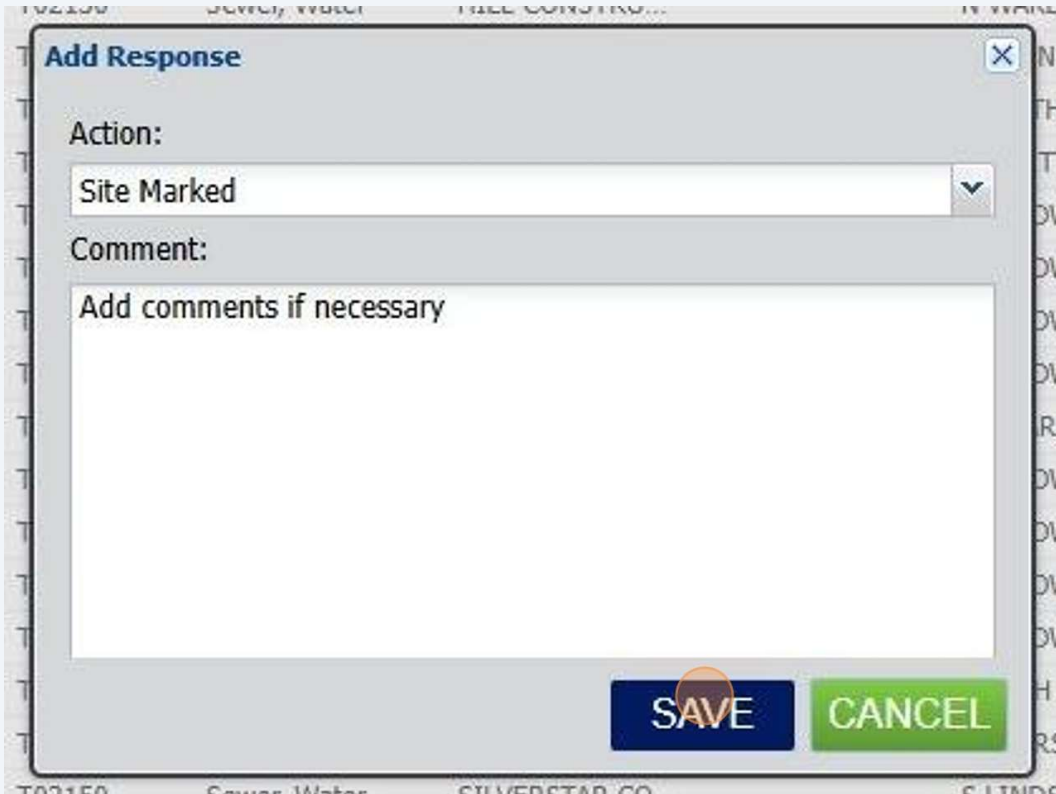
## 6 Then select **Add Response**

The screenshot shows the OKIE811 web application interface. At the top, there are navigation tabs: TICKET, NEW TICKET, RESPOND, MEMBERSHIP INFO, QUEUE, and REPORT. On the right, there are links for HELP, HOME OWNER, and OKIE811. Below the navigation bar, there is a search bar with a 'RESET' button and a 'SEARCH' button. To the right of the search bar, there is a table with columns: Ticket, Type, Code, Facilities, Excavator Name, House Number, Street, County, Created, Work On, Last Action, and Last. The table contains a list of tickets, with the first ticket highlighted. The 'Add Response' button is highlighted in a red box.

## 7 Use the drop down to choose an **Action** and add a comment if needed.

The screenshot shows the OKIE811 web application interface with the 'Add Response' dialog box open. The dialog box has a title bar 'Add Response' and a close button. It contains a dropdown menu for 'Action' with the following options: Site Marked, Clear, Other, Partially Marked/Large Project, No Access/Not Marked, Correction Required/Not Marked, and Watch and Protect. The 'Site Marked' option is selected. The dialog box also contains a text area for 'Facility located and marked at the site' and a 'Comments' section. The background shows the same table as in the previous screenshot, with the first ticket highlighted.

- 8 Select **Save** to add your response to the locate request



**Add Response**

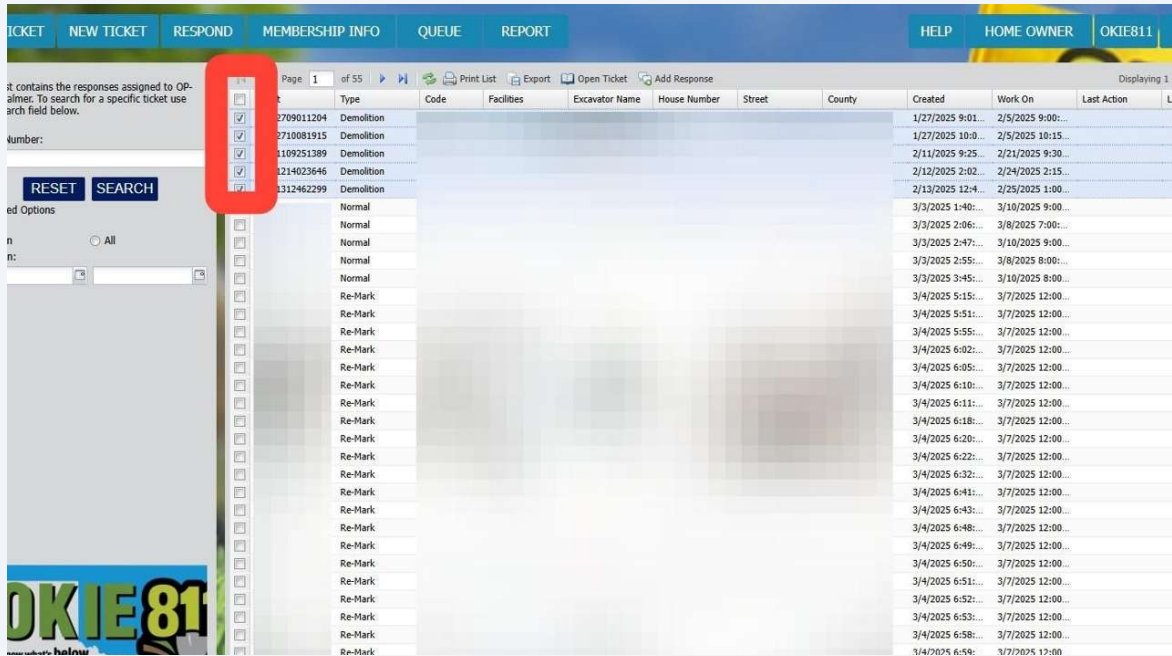
Action:  
Site Marked

Comment:  
Add comments if necessary

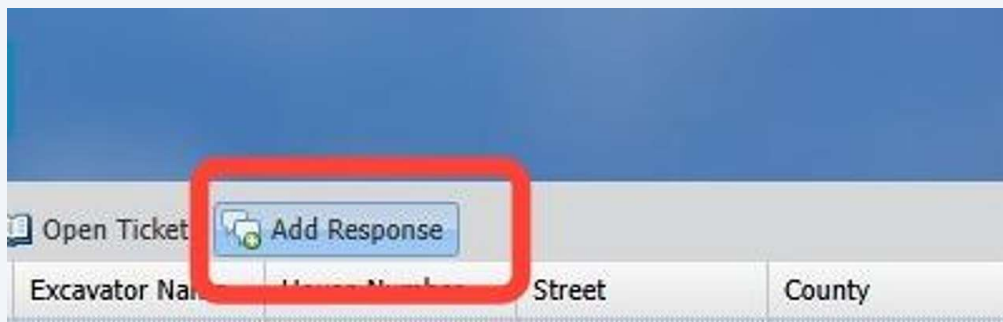
**SAVE** **CANCEL**

**i** Tip! If you have the same response you can respond to multiple tickets at one time!!

- 9 To respond to multiple tickets, simply select all the tickets you want to respond to.

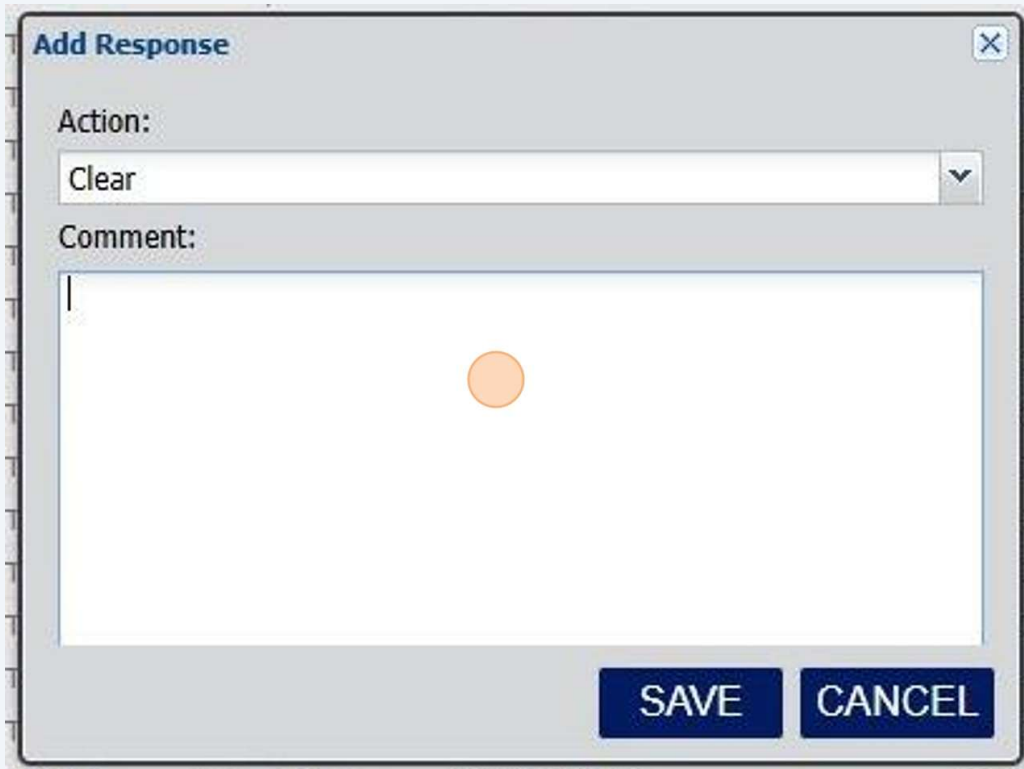


- 10 Click "Add Response"



11

Add your **Action** and **comment**, then select **Save**. This will add the **SAME** response to all selected tickets.



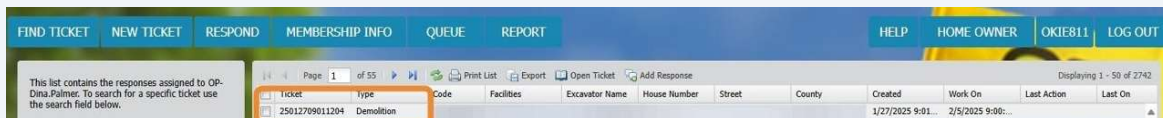
The 'Add Response' dialog box is shown. It has a title bar with a close button (X). Inside, there is an 'Action:' label followed by a dropdown menu currently showing 'Clear'. Below that is a 'Comment:' label followed by a large text area. At the bottom right, there are two buttons: 'SAVE' and 'CANCEL'.



Tip! You can also view tickets in ticket view! This allows you to view all ticket information!

12

Double-Click on a ticket to open it in ticket view.



The screenshot shows a web application interface for managing tickets. At the top, there is a navigation bar with buttons: FIND TICKET, NEW TICKET, RESPOND, MEMBERSHIP INFO, QUEUE, REPORT, HELP, HOME OWNER, OKIEB11, and LOG OUT. Below the navigation bar, there is a table of tickets. The first row is highlighted with an orange border. The table has columns: Ticket, Type, Code, Facilities, Excavator Name, House Number, Street, County, Created, Work On, Last Action, and Last On. The first row contains the following data: Ticket (25012709011204), Type (Demolition), Code, Facilities, Excavator Name, House Number, Street, County, Created (1/27/2025 9:01...), Work On (2/5/2025 9:00...), Last Action, and Last On. A small text box on the left says: 'This list contains the responses assigned to OP. Dana Palmer. To search for a specific ticket use the search field below.'

Ticket	Type	Code	Facilities	Excavator Name	House Number	Street	County	Created	Work On	Last Action	Last On
25012709011204	Demolition							1/27/2025 9:01...	2/5/2025 9:00...		

### 13 Click "Add Response"

The screenshot displays the OKIE811 web application interface. At the top, a navigation bar includes links for NEW TICKET, RESPOND, MEMBERSHIP INFO, QUEUE, REPORT, HELP, HOME OWNER, and OKIE811. Below this, a toolbar contains icons for Back, Print, Show Map, History, Send To Me, and Send To Email. The main content area shows a ticket ID 'OKIE811 3030406020159'. A red box highlights the 'Add Response' button. The left sidebar contains a search bar with 'RESET' and 'SEARCH' buttons, and a section for 'Options' with a radio button for 'All'. The main content area is divided into sections: 'Previous:' with a map, 'Source:', 'Type:', 'By:', 'Hours Notice:', 'Created Date:', 'Work Date:', 'Update by:', 'Expires:', 'Geographic Location', 'Excavator Information' with fields for Type, Caller Name, Caller Phone, Caller Email, and Callback, and 'Work Information' with fields for State, County, Place, Work Date, Done For, Street, Cross Street, Extent, Job Number, Work Type, Explosives, Directional Boring, Whitelined, Multiple Ticket, and Access Issues.

OKIE811 3030406020159

**Add Response**

Previous:  
Source:  
Type:  
By:  
Hours Notice:  
Created Date:  
Work Date:  
Update by:  
Expires:

Geographic Location

**Excavator Information**

Type:  
Caller Name:  
Caller Phone:  
Caller Email:  
Callback:

**Work Information**

State: OK County: OKLAHOMA Place: OKLAHOMA CITY

Work Date:  
Done For:  
Street:  
Cross Street:  
Extent:  
Job Number:

Work Type: Road Construction  
Explosives: False  
Directional Boring: False  
Whitelined: False  
Multiple Ticket: False  
Access Issues: False



- 14 Select your **Facility Type**, add your **Action**, **Comment**, then **Save**.

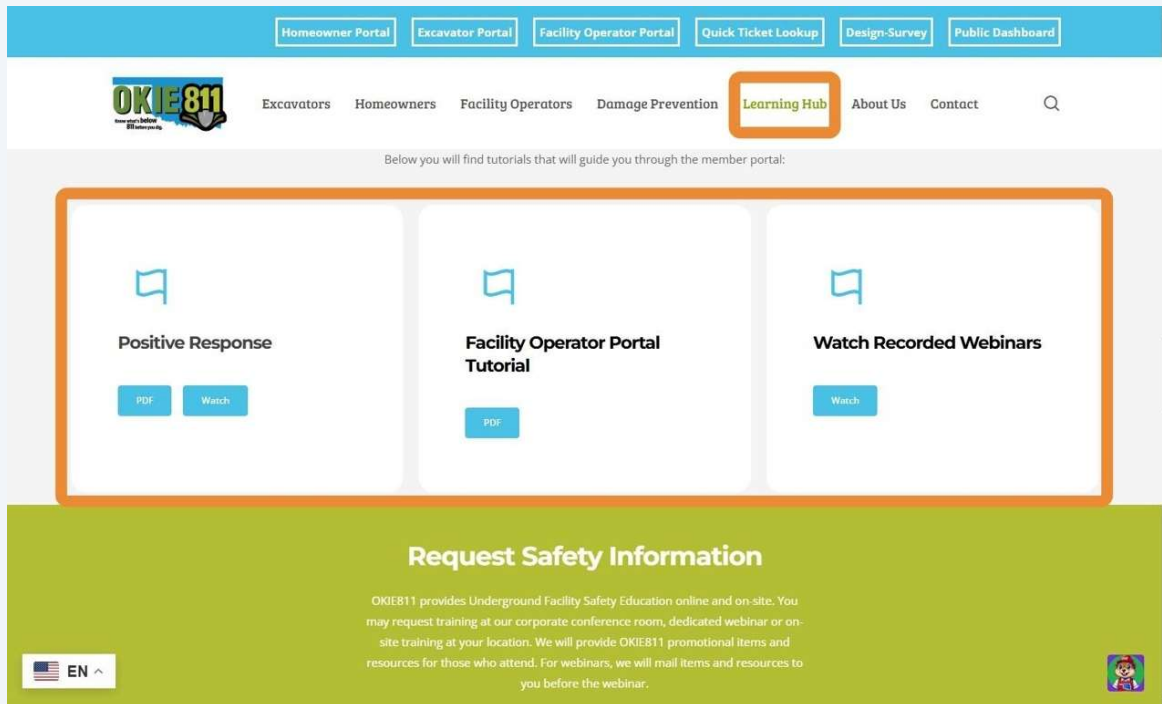


The screenshot shows a dialog box titled "Add Response" with a close button (X) in the top right corner. Inside the dialog, there are three sections: "Facilities:" with a checked checkbox for "Sewer, Water"; "Action:" with a dropdown menu showing "Site Marked"; and "Comment:" with a large empty text area. At the bottom right of the dialog are two buttons: "SAVE" (dark blue with white text) and "CANCEL" (green with white text).

- 15 For additional assistance, select **HELP**.



16 This will take you to our Learning Hub where you can find additional resources!



17 You can also use OKIE-D-CRITTER Chatbot!

