## **2025** OKIE811 Fee Schedule



The following is a description of the fees approved by the Board of Directors for Oklahoma One-Call System, Inc. dba OKIE811.

## MEMBERSHIP FEES:

- Minimum Base Fee = \$400 (except for Exempt Members)
- **Membership Fees Due by Member =** Funds Needed for Upcoming Budget, less Premium Service Fees, DIVIDED by Tickets from Previous 12 months

## **PREMIUM SERVICE FEES:**

- \*Fax Delivery Surcharge = \$1.00 for each ticket delivered to members by fax
- \*Manual Voice Delivery Surcharge = \$5.00 for each ticket delivered to members verbally
- **\*\*2<sup>nd</sup> Notice Surcharge** = Additional \$2.00 for each second notice
- **\*\*3**<sup>rd</sup> **Notice Surcharge** = Additional \$3.00 for each third notice
- **\*\*\*Output Fee per/Dispatch** = \$180 maintenance fee per year, per additional output

\*Optional fee for operators' setup to receive tickets via Fax or Phone.

\*\*Required fee when operator has not responded to the original ticket.

\*\*\*All members receive (1) primary output per/dispatch included with their Membership Fee.

## **OTHER FEES:**

- New Membership Setup or Member Reinstatement Fee = \$325.00 (one-time, non-refundable)
- Sustaining Membership = \$811 Annual Fee
- **Custom Ticket Management Services & Support** = \$250.00 p/hour (with a one hour minimum)
- **Custom Ticket Reporting & Ticket Research** = \$250 p/hour (with a one hour minimum)

Outbound Notices for a 12-month period from 11/1/PRIOR YEAR to 10/31/CURRENT YEAR. Billed out Annually in November each Year (except when requesting an alternate billing cycle). The revenue collected will fund the UPCOMING CALENDAR YEAR.



2025 State Holiday Operating Schedule OFFICE IS CLOSED (EMERGENCY TICKETS ONLY FOR SAME DAY PROCESSING)	
New Year's Day	Wednesday, January 1
Memorial Day	Monday, May 26
Independence Day	Friday, July 4
Labor Day	Monday, September 1
Thanksgiving Day	Thursday, November 27
Thanksgiving (Day After)	Friday, November 28
Christmas Eve	Wednesday, December 24
Christmas Day	Thursday, December 25
2025 State Holiday Operating Schedule OFFICE IS OPEN * THIS DAY IS NOT INCLUDED IN THE MANDITORY WAIT TIME	
Martin Luther King Day	Monday, January 20
President's Day	Monday, February 17
Veteran's Day	Tuesday, November 11

\*On State Holiday's when the Office is OPEN, all ticket types will be processed, however, this day will not count towards the 48-hour notice period of tickets previously submitted.