

# Reduce Costs & Save by Improving Service Area/Mapping

Updating and improving your Service Areas/Mapping is just a click away!

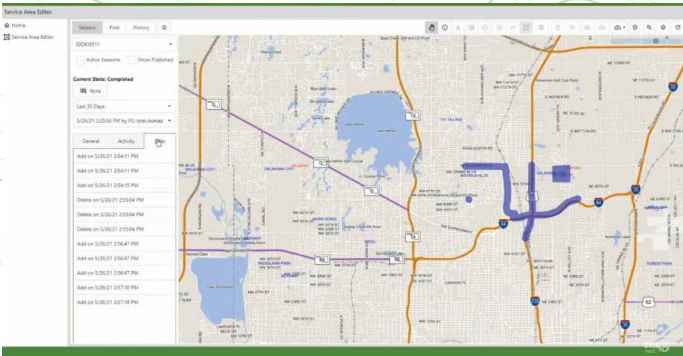
To access the Service Area Editor, go to [gis.OKIE811.org](https://gis.OKIE811.org). The SAE makes it easier than ever to view, create and edit your underground facilities.

Having accurate and up to date mapping helps your organization by:

- Reducing costs and saving your locators time by only receiving tickets that are relevant to your organization!
- Helps avoid over notification.
- Avoid damage or injuries by reducing under notification.

## SAE Advantages

- The SAE allows you to view, edit/submit updates, add notes, view history of previous updates and see active sessions for codes.
- User friendly map
- Several available mapping tools.
- Ability to save work and come back later to complete an update.
- Same day processing if submitted by noon M-F!
- Don't have a map, no problem! You are even able to draw in your service areas!
- And much more!

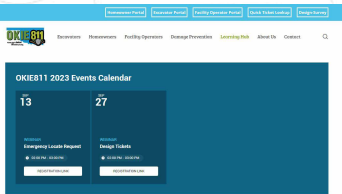


# Listen to the Digging Deep Podcast

Digging Deep is an educational podcast produced by OKIE811 that covers a wide range of topics from why you should contact 811 before you dig to best practices for safe digging in the state of Oklahoma. Digging Deep is available on all your favorite podcast networks.

# Events Calendar on OKIE811.org

See what exciting opportunities we have coming and register for webinars, in-person events, or virtual events!



# The Scoop Newsletter

Available on [OKIE811.org](https://OKIE811.org) and sent to Members biannually, this newsletter reveals new happenings at OKIE811



# REDUCE COSTS & SAVE MONEY WITH YOUR OKIE811 MEMBERSHIP

**MEMBER SERVICES**  
[MEMBERSERVICES@OKIE811.ORG](mailto:MEMBERSERVICES@OKIE811.ORG)  
(800) 522-6544 x 4003

**GIS TEAM (MAPPING)**  
[GIS@OKIE811.ORG](mailto:GIS@OKIE811.ORG)  
(800) 522-6544 x 4008



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# 5 Ways Positive Response May Save You Money

## Positively Respond to Every Ticket before the work to begin date & time via OKIE811 Portal

- Reduces the amount of 2nd & 3rd notices an excavator submits.
- May reduce your company's ticket fee costs.

## Include Comments that support the chosen positive response

- Confusing comments can result in an excavator submitting a 2nd or 3rd notice.
- Comments are required for all positive response action codes except: Site Marked, Clear, and Ticket Type - Extend

## Review proposed excavation area in OKIE811 Portal before going to site.

- May save your company costs on fuel, vehicle maintenance, and marking supplies if you do not own/operate lines in the area.

## Positively Respond to every locate request via the OKIE811 Portal.

*Required by Oklahoma law.*

- Providing positive responses can reduce the chance that your company could be sanctioned by government/insurance agencies.

## Consider using the "Ticket Type -Extend" Positive Response when applicable.

- May save your company costs on fuel, vehicle maintenance, and marking supplies.

### Free, Easy Positive Response Training

Recorded Positive Response webinar on OKIE811 YouTube channel  
Video & PDF Positive Response Tutorials on OKIE811.org

**For more information about positive response, please visit:**  
<https://OKIE811.org/learning-hub/>

# Member Resources

OKIE811 has numerous resources to help your safety and damage prevention goals. Members should familiarise themselves with the resources to ensure you get the most out of your OKIE811 Membership.

## Member Portal

The Member Portal provides more resources and exclusive content available through your membership.

- Positive Response
- Reports
- Queue
- Ticket Entry
- Membership Info
- Find Tickets

*Login or register to take advantage of the online tools by going to [dig.OKIE811.org](http://dig.OKIE811.org)!*

## OKIE811 Learning Hub

The OKIE811 Learning Hub offers helpful video and pdf tutorials to guide you through each feature of the Portal. You can learn about positive response and other Portal features and view recorded webinars all from the Facility Operators section of the OKIE811 Learning Hub. Visit [www.OKIE811.org](http://www.OKIE811.org) today!

## Membership FAQs

Visit [www.OKIE811.org/faqs/](http://www.OKIE811.org/faqs/) to get answers to our most asked questions about a wide variety of member related issues!

## Membership Directory

The directory provides a list of OKIE811 Members according to their classification. This directory also provides website exposure with your logo and a direct link to your website.

## Membership Documents

Found under the Additional Resources section of the Facility Operator's page at [www.OKIE811.org](http://www.OKIE811.org), Membership Documents is your source for documents to help you manage your membership. Here you will find the current fee schedule, OKIE811 Bylaws, Annual Report and more.

# Review your outputs for opportunity to Save costs



An output is a specific transmission method and address to deliver notifications to the facility operators. These notifications include [Locate Requests \(aka tickets\)](#), [Damage Reports](#), and [Design - Survey notices \(coming soon\)](#). Additional outputs can be created to help manage the different types of notifications and ensure they are sent to the appropriate personnel or department responsible for the task. Additional outputs are considered a premium service and incur an additional fee.



OKIE811 provides multiple transmission methods such as [Email](#), [Fax](#), [Text Messages](#), [FTP](#), [SFTP](#), [Automated Calls](#) and [Manual Voice Calls](#) to deliver these notifications. Consider the method that is the most efficient and can help streamline your notifications. Please note some delivery methods are considered a premium service and incur surcharges per notification.



The information on file with OKIE811 must be accurate to notify members as quickly and efficiently as possible. We encourage members to review their membership and dispatch data regularly. Outdated information can break down the notification process which can result in lack of notifications, damage to underground facilities as well as additional and unwanted costs.



The OKIE811 Portal is a great resource to help members view and manage their data on file anytime at their own convenience. You can manage your account contacts, outputs, mapping, response configurations and ticket transmissions under the Membership Info tab on the portal.

Visit [www.OKIE811.org](http://www.OKIE811.org) to reference the current Fee Schedule regarding surcharges and premium service fees.