

2024 OKIE811 Member Fees



The following is a description of the fees approved by the Board of Directors for Oklahoma One-Call System, Inc. dba OKIE811.

MEMBERSHIP FEE:

- **Minimum Base Fee** = \$400 (except for Exempt Members)
- **Funds Needed for Upcoming Budget, less Premium Service Fees, DIVIDED by Tickets from Previous 12 months = Membership Fees Due by Member**

PREMIUM SERVICE FEES:

- **Fax Delivery Surcharge** = \$1.00 for each ticket delivered to members by fax
- **Manual Voice Delivery Surcharge** = \$5.00 for each ticket delivered to members verbally
- **2nd Notice Fee** = Additional \$2.00 for each second notice
- **3rd Notice Fee** = Additional \$3.00 for each third notice
- ***Output Fee per/Dispatch** = \$180 maintenance fee per year, per additional output

**All members receive (1) primary output per/dispatch included with their Membership Fee.*

OTHER FEES:

- **New Membership Setup or Member Reinstatement Fee** = \$325.00 (one-time, non-refundable)
- **Sustaining Membership** = \$811 Annual Fee
- **Custom Ticket Management Services & Support** = \$250.00 p/hour (with a one hour minimum)
- **Custom Ticket Reporting & Ticket Research** = \$250 p/hour (with a one hour minimum)

Outbound Notices for a 12-month period from 11/1/PRIOR YEAR to 10/31/CURRENT YEAR.
Billed out Annually in November each Year (except when requesting an alternate billing cycle).
The revenue collected will fund the UPCOMING CALENDAR YEAR.



2024 State Holiday Operating Schedule OFFICE IS CLOSED (EMERGENCY TICKETS ONLY FOR SAME DAY PROCESSING)	
New Year's Day	Monday, January 1
Memorial Day	Monday, May 27
Independence Day	Thursday, July 4
Labor Day	Monday, September 2
Thanksgiving Day	Thursday, November 28
Thanksgiving (Day After)	Friday, November 29
Christmas Eve	Tuesday, December 24
Christmas Day	Wednesday, December 25
2024 State Holiday Operating Schedule OFFICE IS OPEN * THIS DAY IS NOT INCLUDED IN THE MANDATORY WAIT TIME	
Martin Luther King Day	Monday, January 15
President's Day	Monday, February 19
Veteran's Day	Monday, November 11

**On State Holiday's when the Office is OPEN, all ticket types will be processed, however, this day will not count towards the 48-hour notice period of tickets previously submitted.*