RESPONSE CODES AND FACILITY TYPES

Below is the list of responses (aka Actions) members will use when responding to the locate request through OKIE811 Portal. There is also a comments box where members can include additional notes. The comments should include details regarding conversations, action taken to respond, problems or issues regarding the ticket etc.

Codes	Action Title	Definition	Comments
1	Site Marked	*Facility located and marked at the site*	Optional
2	Clear	*Facility is not in conflict with dig site described on the ticket*	Optional
3	Other	*Explanation in comments*	Required
4	Partially Marked/Large Project	*Facility owner and excavator have agreed and documented a marking schedule, marked based on agreement*	Required
5	No Access/Not Marked	*Unable to access dig site and unable to reach excavator*	Required
6	Correction Required/Not Marked	*Please call OKIE811 and provide additional or correct information*	Required
7	Critical Facility/In Conflict	*Facility representative contacted excavator to agree on excavation time as owner/operator must be present during excavation to identify facility and/or monitor excavation*	Required
9	No Response	*No response received via the OKIE811 Positive Response Service during the 14-day life of a ticket. This is an auto-generated response.*	n/a
13	Cancel Request	*Cancel Request - Ticket canceled by excavator.* *Responder Comments: Original Ticket _____ was canceled at Excavator Request. This is an auto-generated response.*	n/a
14	Ticket Type Extend	*Excavator states marks still visible and refresh not needed. If marks need refreshed excavator must submit new locate request.*	Optional
15	Maps Provided	*Facility representative provided mapping files to Design – Survey Requestee*	Required

RESPONSE CODES AND FACILITY TYPES

Below is a list of facility types available for Positive Response Configuration. A configuration is set up for each facility type registered with OKIE811, so that separate responses can be provided for each facility type. Members are required to provide a response for each facility type included on their positive response configuration.

Registered Facility Types
Electric
Gas
Other
Pipeline
Sewer
Telecom
Water