

Winter 2019



# The Scoop

OKLAHOMA ONE-CALL SYSTEM, INC.



## What's Inside

OKIE811 Record Breaking Year

Excavator Direct Submission

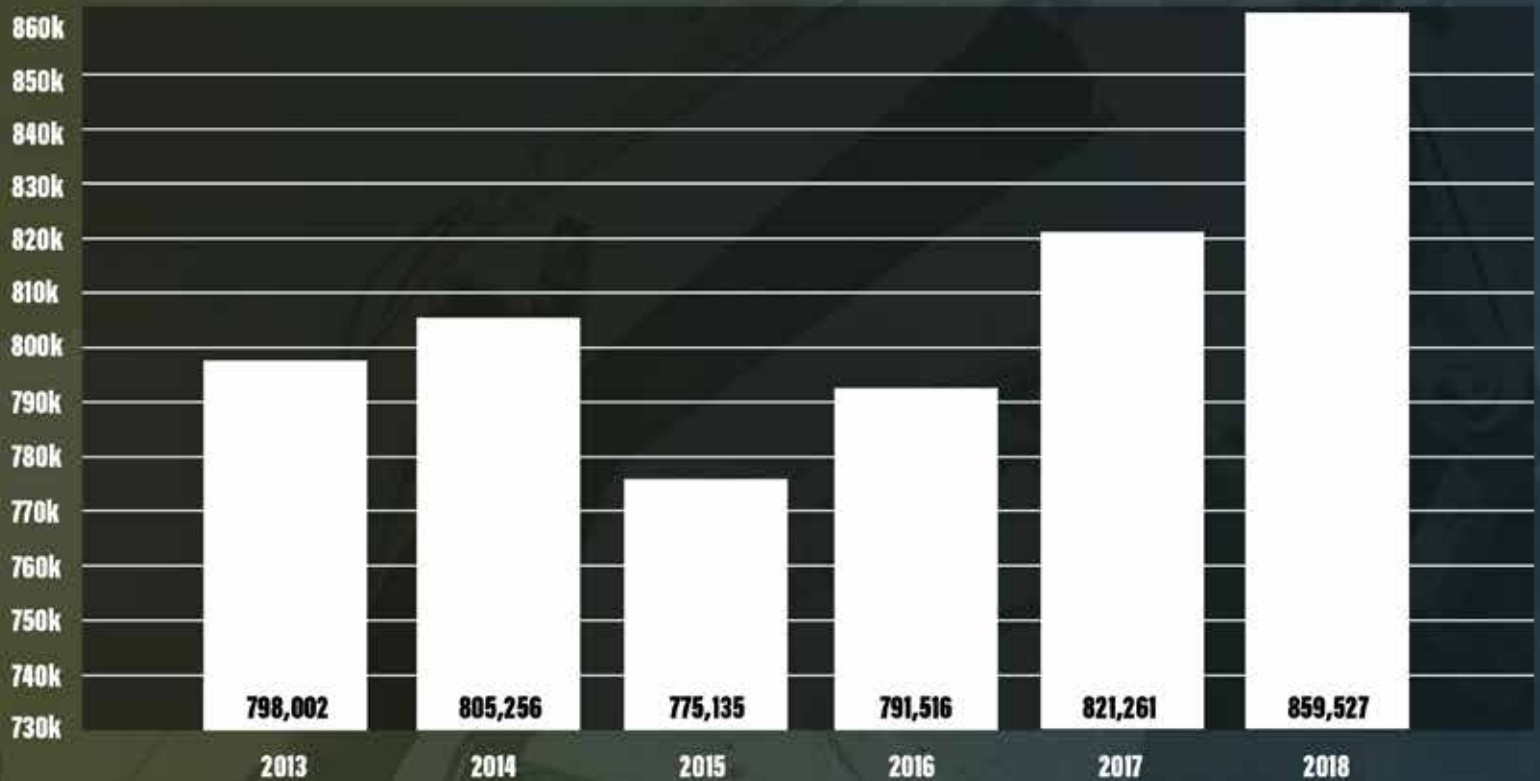
OKIE811 Safety Days

811 Week

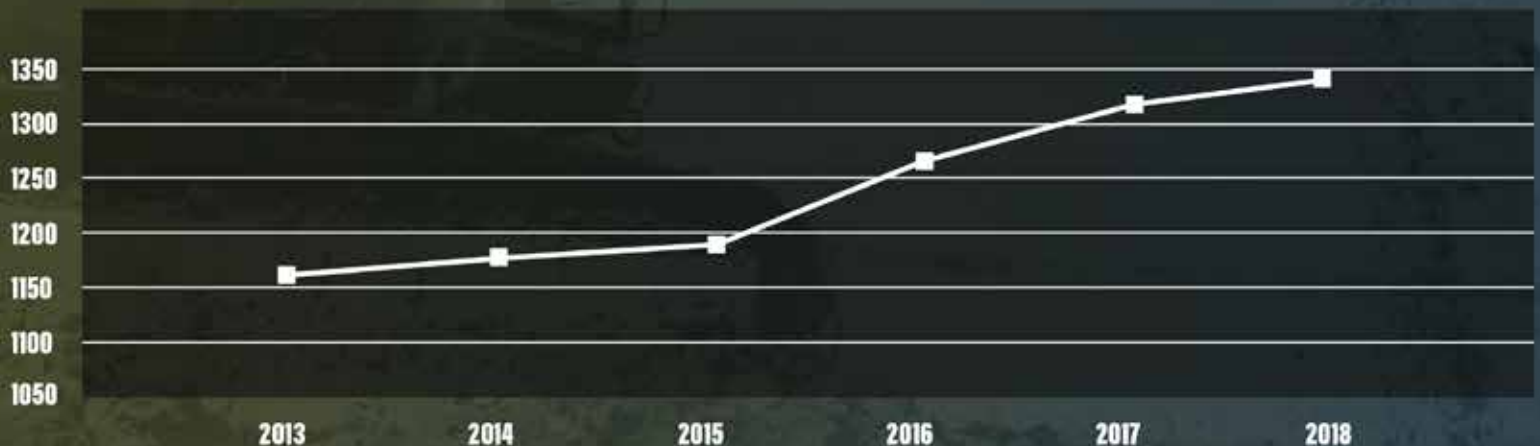
# A YEAR IN NUMBERS

## WE HAD A RECORD YEAR FOR 2018!

(I EVEN HAD TO EXPAND THE GRAPH)



## MEMBERSHIP





**JANUARY**

**68,254**

**AUGUST**

**82,200**

**APRIL**

**78,934**

**OCTOBER**

**75,134**

**MAY**

**79,122**

**NOVEMBER**

**68,631**

**JULY**

**76,602**

**DECEMBER**

**57,777**

**WE BROKE RECORDS!** A LOT OF THEM

# OKIE811 Safety Days Head to Sulphur, Enid, and El Reno



In 2017, OKIE811 began rolling out a new program of Safety Day events. They were designed to offer Excavators and Contractors an opportunity to see and have a profound experience emphasizing proper use of the 811 notification system, safe excavation practices and response actions to take in the event of a pipeline rupture.

The first Safety Day of 2018 event was held at the Murray Expo Center in Sulphur, Oklahoma and had around 71 attendees.



The next Safety Day event was at the Chisholm Trail Expo Center in Enid, Oklahoma and drew a crowd of around 89 attendees.

The final Safety Day event was located at the Canadian County Fairgrounds in El Reno, Oklahoma and had about 74 attendees.

Some of the different locations featured different events and sessions but some of the highlights were air evacuation, ATV safety, an electrical and



water demo. Each event was also concluded with a mock line strike which involves a pipeline rupture simulation scenario including the consequences of unsafe digging.

*A special thanks to our sponsors who helped make these events possible: SemGroup, Holly Energy, DCP Midstream, BP, CenterPoint Energy, Enable Midstream, ONE Gas, Kinder Morgan, OKIE811, Southern Star, OPAL, Rose Rock Midstream, OG+E, Magellan, and others.*



# Introducing Excavator Direct Submission

By Renelle Freeman

In May 2018, OKIE811 launched Excavator Direct Locate Request Submission via the OKIE811 Portal. This new program allows the trained professional excavator to submit Normal locate requests directly to the underground facility owners that are registered with OKIE811 in the area of excavation. The direct submitter enters the excavation location information, marks the excavation site on the map, then submits the ticket resulting in an immediate locate request confirmation number!

Direct submission has many benefits! It saves time. There is no lengthy hold time on the phone or waiting while your locate request is being processed. There is no delay in the start of the 48 hour waiting period, it begins when your locate request confirmation number is generated. You will have peace of mind in knowing the locate request is complete when you submit it. Some locate requests may be

out of the ordinary or more difficult, the direct submitter still has the option to send the locate request to the center for an OKIE811 representative to process.

To become a direct submitter, the excavator is asked to attend a training session that includes an overview of ticket entry guidelines and standards. Map search and marking guidelines are provided to ensure the correct excavation site is found on the map. This results in a quality locate request submission by the excavator, minimizing the safety threat to the excavator and the underground facilities.

The safety of the public, the excavator and the underground facility is priority. To ensure the best possible ticket quality, a quality assurance program is in place for those tickets that are direct submitted. Any safety error found is reviewed with the direct submitter and feedback provided on how the error can be prevented in the future.

Professional excavators interested in direct submission can contact Renelle Freeman, OKIE811 Contact

Center Sr. Supervisor at 800-522-6544, Ext 7611 or [rffreeman@okie811.org](mailto:rffreeman@okie811.org).

Quote from one Direct Submission User:

"As a company in the service industry it is imperative that we get to customers jobs quickly and efficiently. Being a direct submission user allows me to 1) get our employees on jobs quickly and 2) have a new skill set that not only improves my life skills but also my ability to do my job efficiently.

Being a direct submission user is great! I find myself being able to communicate with locators more efficiently after receiving the training.

My boss loves that I am a direct submission user and so do our customers. Our days and jobs run more smoothly by not having to wait for a ticket to process since I can do it quickly myself. It helps a lot with our dispatch office too as the 1st 48 hours are usually a waiting game for us."

## 2019 Fee Schedule

OKIE811 is a non-profit 501(c) 6 organization. The revenue is used to cover the operating expenses in order to further achieve the purpose and mission of OKIE811. Each year we review the budget and update the fees schedule accordingly to cover the operational expenses. You may visit the [www.okie811.org](http://www.okie811.org).

org to view the Annual Report for more detail of the expenses. You may also attend the Annual Meeting for membership where we provide the financial condition of OKIE811.

The 2019 Membership Fee Schedule was approved by the Board of Directors for Oklahoma One- Call

System, Inc. dba OKIE811 in August of 2018. Please visit [okie811.org/memberdocuments](http://okie811.org/memberdocuments) to view the new fee schedule. The fee schedule is also posted on the next page of The Scoop This fee schedule will be used for the November 2019 billing.

## CGA Expo in Tampa, Florida

Zero Damages. Reaching the Goal Together. That is this year's theme at the Common Ground Alliance Expo taking place in Tampa Florida, March 26-28. This is a premier international event dedicated to the underground damage prevention industry and those working within it. For more information about the Expo and Agenda, go to <https://www.eiseverywhere.com/ehome/350317/home/>.

I'm hoping those that work in and around underground facilities and those that are facility operators will make it a

point to attend with me this year. OKIE811 will be hosting a networking dinner on Thursday evening, 3/28. So be sure to email me at [SBOHL@OKIE811.ORG](mailto:SBOHL@OKIE811.ORG) if you're able to make it. I look forward to seeing you all there!

Susan Bohl, OKIE811 Executive Director



# 2019 OKIE811 Fee Schedule



Effective for services provided  
11/1/2018 through 10/31/2019

The following is a description of the fees and ticket rates approved by the  
Board of Directors for Oklahoma One-Call System, Inc. dba OKIE811.

MEMBERS (\$360 Minimum Base Fee):		
MEMBER CLASSIFICATION	RATE p/TICKET	TICKET QTY
<b>Pipeline</b> <b>Electric Power</b> <b>Telecommunications</b>	\$0.85	Over 90,000
	\$1.20	13,001 – 90,000
	\$1.50	4,001 – 13,000
	\$2.00	1,101 – 4,000
	\$4.50	Up to 1,100
<b>Co-Ops</b>	\$0.85	All Tickets
<b>Municipalities/Public Agencies</b> With over 3,000 Population	\$0.20	Over 50,000
<b>Rural Water District, Gas, Sewer</b> With over 1,100 Meters	\$0.30	Less than 50,000
<b>Master Meter / Others</b>		
<b>Sustaining Members</b>	\$480 Fee	No Tickets

## OTHER FEES:

- **New Membership Setup or Member Reinstatement Fee** = \$325.00 (one-time, non-refundable)
- **Records or Ticket Research Fee** = \$250 p/hour (with a minimum of one hour)

## PREMIUM SERVICE FEES:

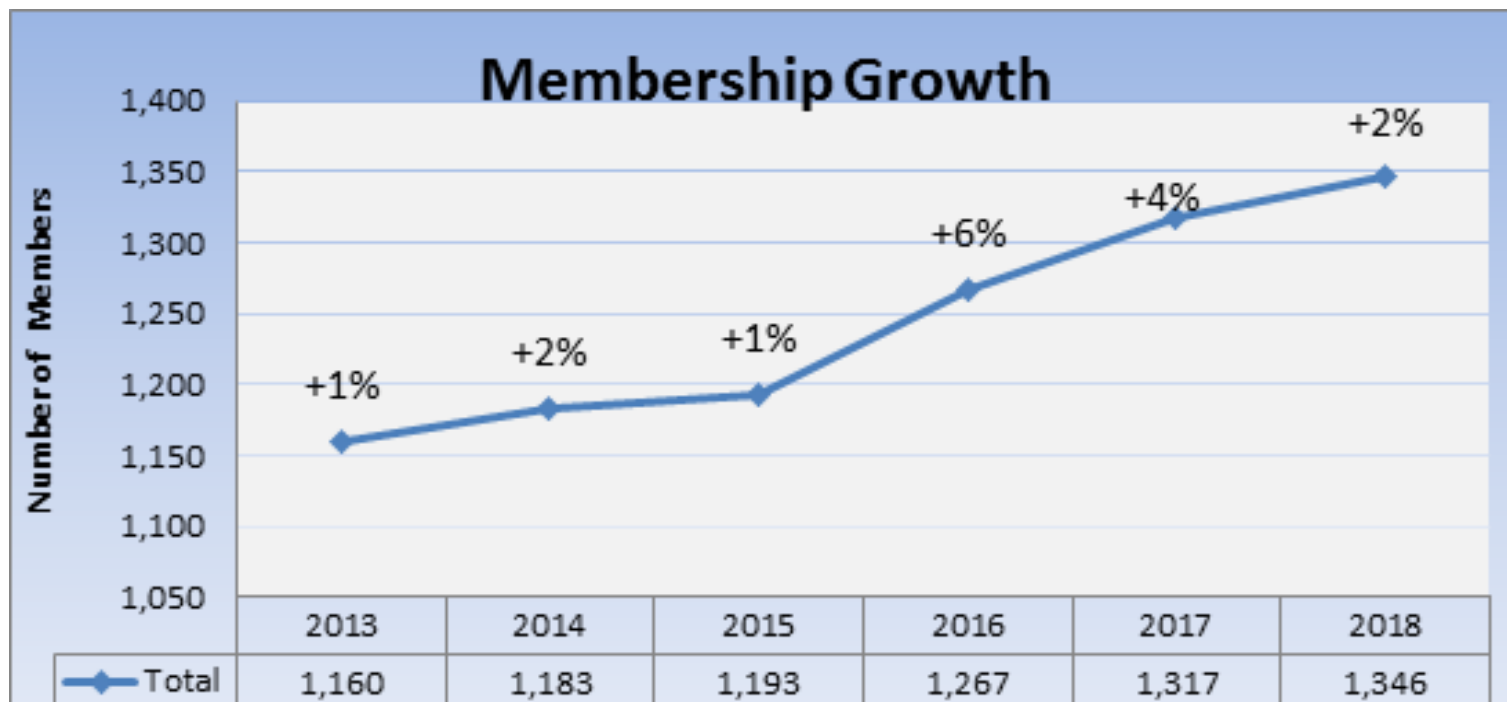
- **Fax Delivery Surcharge** = \$1.00 for each ticket delivered to members by fax
- **Manual Voice Delivery Surcharge** = \$5.00 for each ticket delivered to members verbally
- **\*Additional Output Fee per/Dispatch** = \$120 maintenance fee per year, per additional output

*\*All members receive (1) primary output per/dispatch at no charge as our Basic Service;  
\$120 maintenance fee is applied to each additional output setup under each dispatch as a Premium Service.*

# Membership Growth

In 1979 Oklahoma One-Call System, Inc. had 37 companies originally joined to fund a statewide one-call notification center. These companies formed to pursue a common goal of preventing damages to underground facilities. OKIE811 now has over 1,300 members registered with underground assets

registered all over the State of Oklahoma. You may research our Membership Directory to see who currently is registered with OKIE811. If you aren't a member yet, you can JOIN NOW! For more information go to [okie811.org](http://okie811.org)



# Save the Date!

## 39th Annual Meeting of Membership

Each year, OKIE811 hosts an annual meeting to provide all members the opportunity to learn about what is happening at OKIE811. All members are invited to attend the Annual Meeting on Wednesday, April 17, 2019. We will share the review of 2018 as well as what is ahead in 2019. It will be followed by our OKIE811 Member Appreciation Luncheon. As always, we will have giveaways and chances to win some great door prizes. Look forward to seeing you there!







## 2019 Certificate of Good Standing

This Is To Certify That:

is a registered **Choose One** Member in good standing with Oklahoma One-Call System, Inc.

### Municipality - Public Agency

OKIE811 Member Code

OKIE811 Member Classification

(For Billing Purposes)

This status extends until the end of the current calendar year.

*Susan Bohl*

Issued Date

Susan Bohl, Executive Director

WHEREAS, Oklahoma One-Call System, Inc. (the "Corporation"), a not-for-profit Oklahoma corporation, has been formed in an effort to reduce damage to the underground facilities of its members (the "Entity") and to cause to be established a statewide notification center;

WHEREAS, the undersigned represents that it has underground facilities located within the state of Oklahoma, or is a stakeholder in underground damage prevention, and is otherwise eligible to be a member of the Corporation; and

WHEREAS, the undersigned is a member as specified by the Board of Directors of the Corporation. NOW, THEREFORE, the undersigned hereby acknowledges the Corporation and in connection therewith covenants and agrees as a member to the following:

1. To abide by and comply with the requirements of the Oklahoma Underground Facilities Damage Prevention Act, 63 O.S. 1981, 142.1 et. seq. (the "Damage Prevention Act");
2. To abide by and comply with the bylaws and bylaw amendments of the Corporation;

3. To abide by and comply with such rules and regulations as the Board of Directors of the Corporation may adopt, from time to time, for utilization of the statewide notification center by members;

4. To keep membership information, contact information, facility asset records and other pertinent data updated regularly with the Corporation;

5. Members are expected to fully utilize the One-Call and 811 to have underground lines located and to participate with all other members in protecting excavators from injury and all underground facilities from damage;

6. Members are obligated to pay fees in order to maintain membership. The fees shall be based upon a fee schedule adopted by the Board of Directors of the Corporation, and may be changed, as necessary, in accordance with the bylaws. Should prompt payment be disregarded by the Entity, these terms and acknowledgment of membership will be void;

7. This agreement shall be governed by the laws of the State of Oklahoma and any litigation shall be brought exclusively in Oklahoma County, Oklahoma.

8. This acknowledgement supersedes all other prior agreements between the Corporation and the Entity and embodies the entire acknowledgement between the Corporation and the Entity.

## Membership Verification

Each January, OKIE811 asks all member contacts to review their dispatch information to ensure locate request notifications are received quickly and efficiently. As changes in employees, assets, contact information, company name, or email address can affect the One-Call process.

The information on file with OKIE811 must be current to be compliant with the OKIE811 Membership Agreement and the Oklahoma Underground Facilities Damage Prevention Act. Membership Verification is an opportunity for members to review or update information on file with OKIE811. This important process allows OKIE811 to deliver tickets and contact appropriate individuals.

Information on file includes:

- Authorized account contacts
- Outputs (transmission details for locate request notifications)
- Registered assets (service area mapping)

Out-dated information can lead to:

- Over-notification
- Lack of notification
- Damage to underground assets
- Injury
- Lawsuits

Ensuring the information is up-to-date can save time and may even prevent damages in the long run. It only takes a few minutes to ensure assets are protected and proper personnel are receiving notifications.

A Certificate of Good Standing will be provided after completion of verification and membership fees have been paid. This certificate provides proof of membership, compliance status, payment status and may be helpful when renewing specific licenses or permits.

# Partnerships & Volunteer Opportunities

Keeping Oklahoma safe is the shared mission of OKIE811 and our member companies. OKIE811 has several opportunities to help promote the "Dig Safely" message. OKIE811 provides education and safety trainings to OKIE811 members and excavators. OKIE811 wouldn't be successful without your support. Volunteering with OKIE811 is a great way to get involved and become a leader in the Damage Prevention industry. We would love for you to join in planning, coordinating and promoting these conferences, meetings, and special events. Follow us on social media and visit [okie811.org/educationevents](http://okie811.org/educationevents) to keep posted of events near you!

## Get the OKIE811 APP



Apple



Android

## OKIE811 Expands Education to Online Course

by Angie Niemeyer

OKIE811 partnered with Damage Prevention Academy to provide an Annual 811 Excavator Certification Training Program. This Excavator Education Program is certified by the Gold Shovel Standard and was developed by a 10 person committee of industry experts. Committee members included representatives

of ONG, DCP, Enable Midstream, Pioneer Telephone, OG&E, COX, USIC, OCC and OKIE811. The training is fun and interactive with activities and animations throughout. It is broken down into 3 chapters with a short review at the end of each chapter. Learners are able to start the training and if needed, leave the program and return to complete. Overall, the training takes approximately 1 ½ - 2 hours to complete, depending on the learner. The training is then wrapped

up with a 25 question test that must be passed with 80% or greater in order to receive certification. Upon completion of this training, you will be educated in the regulations surrounding excavation in Oklahoma and the Best Practices for Safe Digging and Damage Prevention. In the event of updates to the law or Best Practices, certified users will receive information to log in and gain information pertinent to the updates. To register for the free course: [www.OKIE811.training](http://www.OKIE811.training)





August 11 is National 811 Day. Across the country, one-calls unite in a single effort to raise awareness to the 811 Message. But, OKIE811 takes it a step further and dedicates a full week of outreach in order to capitalize on the event and educate as many Oklahomans as possible.

This year OKIE811 started things off right with an 811 themed breakfast. Throughout the office wafted the sweet and savory scent of special 811 pancakes along with other breakfast staples. We even topped things off with having celebratory 811 cupcakes delivered in the afternoon.

The first of OKIE811's locations this year was the OKC Dodgers Baseball Game. Fans were given quizzes and prizes and the Critter even threw out the opening pitch!

The second location was the Oklahoma City Energy soccer game. OKIE811 spread it's message of calling before you dig and handed out some fun trinkets. We even were presented with an official OKIE811 Energy jersey.

The final event took place the next day out in Tulsa at

the Professional Bull Riders Rodeo. Fans learned the importance of protecting underground lines and even got some foam bull horns.

Overall our 811 Day was a total success and we look forward to what next year brings!





## Education & Outreach Offerings

# OKIE811 Expands Education Outreach

Have you had a chance to attend one of OKIE811's webinars? OKIE811 has shared information for both our excavators and member companies. Since July, OKIE811 provided 29 webinars. 460 attendees learned more about OKIE811, the Oklahoma Underground Facilities Damage Prevention Act, and excavation best practices. Each webinar is presented by a subject matter expert. Renelle Freeman, Luke Turman, Lois Warren, Hailey Manning, Amy McCoy, Jerrell Welch, and Susan Bohl provided information for our exca-

vator focused topics. Troy Daniels, Tyler Dunlap, Eva Donahue, M.G. Govia, and Angie Niemeyer presented member focused topics.

Our webinars provide the most up to date and accurate information regarding your membership or excavation practices. To plan ahead and register for future webinars, check out [www.OKIE811.org/educationevents](http://www.OKIE811.org/educationevents), and to catch ones you have missed you can go to [OKIE811.org/webinars](http://OKIE811.org/webinars).

### Education Request

Does your company need excavation safety training? OKIE811's Education & Outreach team can facilitate 811 Certification for groups, or provide tailored presentations to promote safe digging best practices. Email [Education@OKIE811.org](mailto:Education@OKIE811.org) your requests, and we will work with your organization to provide training.



OPEN HOUSE

**SAVE  
THE DATE**

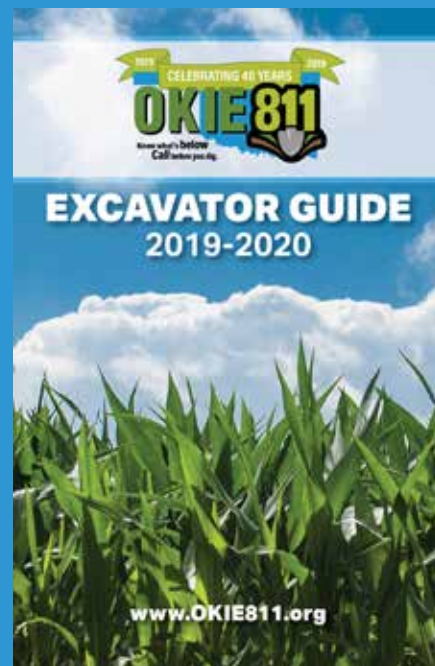
**JUNE 20, 2019**

YOU ARE INVITED  
PLEASE MARK YOUR CALENDARS

## 2019/2020 EXCAVATOR GUIDE

We are proud to publish the newest edition of the Excavator Guide. It features the most up to date information regarding the law and best practices for digging and excavating in the state of Oklahoma. Print copies are being distributed from OKIE811 or check out the digital version on [okie811.org/excavators/excavator-guide](http://okie811.org/excavators/excavator-guide).

If you would like to request a print copy please contact [education@okie811.org](mailto:education@okie811.org).







# — OKIE811 — SAFETY DAYS



[www.OKEXCAVATIONSAFETY.com](http://www.OKEXCAVATIONSAFETY.com)

 **OKLAHOMA  
EXCAVATION  
SAFETY EXPO**  
**APRIL 16 - 19, 2019**

**RESERVE YOUR  
SPOT TODAY!**

[www.OKEXCAVATIONSAFETYEXPO.com](http://www.OKEXCAVATIONSAFETYEXPO.com)

## UPCOMING EVENTS

Oklahoma Excavation Safety Expo Golf Tournament  
Oklahoma City, OK  
April 16, 2019

Oklahoma Excavation Safety Expo  
Norman, OK  
April 17 - 19, 2019  
[www.okexcavationexpo.com](http://www.okexcavationexpo.com)

Oklahoma One-Call System, Inc. Annual Meeting  
Norman, OK  
April 17, 2019