

Summer 2017



The Scoop

OKLAHOMA ONE-CALL SYSTEM, INC.

What's Inside

Oklahoma Excavation Safety Expo

Damage Prevention Travels the State

OKIE811 New Corporate Headquarters Opens It's Doors

OKIE811 Beats It's Own Personal Best

OKIE811 and Fire Dept Team Up for New Warning System

In cooperative effort with fire departments across the state, OKIE811 implemented a process to notify owners of underground facilities of wildland fires. Using our existing ticket transmission system, we are able to send emergency notices during an incident of imminent danger to underground facilities posed by wildland fires and firebreaks.

When there is an incident taking place in Oklahoma, it is anticipated that local fire departments will contact OKIE811 to report the wildland fire. Our Customer Service Representatives will collect data regarding the location of the command center, the potential boundaries of the wildland fire and contact information for the on-site commander. Once the data is collected, the registered members in the area will receive

the notice electronically and verbally by our Emergency Desk staff. This notification allows members to respond as necessary to protect their facilities and to open the communication to protect those in the field fighting the fire and the locators.



SAMPLE TICKET 01234567891011

Previous Ticket Number:	By CSR Rep:	Geographic Location
Source:	Voice	Latitude
Type:	Emergency	Longitude
	Date: 1/20/2017	36.869749 -98.881686
	8:27:48 AM	Second Latitude
		Second Longitude
		36.869869 -98.862786

Response Status: As Of Wednesday, January 18, 2017 9:03 AM

STATUS CODE NAME FACILITIES

Company Information

YOUR COMPANY NAME

555 MAIN STREET

OKLAHOMA CITY, OK 73112

Type: Other

Caller Name: JANE DOE

Caller Phone: (405) 131-1313

Caller Email:

Callback:

Phone: (405) 555-5555 Fax:

Contact: JOHN DOE Phone: (405) 999-9999

Contact Email:

Work Information

State: OK Work Date: January 10, 2017 9:15AM Work Type: Other

County: WOODS Done For: WOODS COUNTY DISPATCH Explosives: FALSE

Place: ALVA Street: R2320 RD AND E LATIMER Dr. Boring: FALSE

ROAD ROAD Whittened: FALSE

Job Number: UNKNOWN Extent: FALSE

Access Issues: FALSE

Driving Directions

WILD FIRE AND FIRE BREAKS

Locate Area

UPON ARRIVAL PLEASE CHECK IN AT INCIDENT COMMAND CENTER LOCATED APPROXIMATELY 0.5 MILES NORTHEAST OF THE INTERSECTION OF R2320 RD AND KAY RD - ON-SITE CONTACT IS FIRE CHIEF JOHN DOE 405-555-5555 - APPROXIMATE BOUNDARIES OF THE WILD FIRE ARE FROM R2320 RD EXTENDING EAST APPROXIMATELY 1 MILE FROM KAY RD EXTENDING NORTH APPROXIMATELY 2 MILES.

Remarks

PLEASE SEE JOHN DOE ON-SITE FOR INFORMATION AND INSTRUCTIONS (405) 999-9999

Grids

15W128N18SW, 15W128N19SW, 15W128N20SW, 15W128N21SW, 15W128N22SW, 15W128N23SW, 15W128N24SW, 15W128N25SW, 15W128N26SW, 15W128N27SW, 15W128N28SW, 15W128N29SW, 15W128N30SW, 15W128N31SW, 15W128N32SW, 15W128N33SW, 15W128N34SW, 15W128N35SW, 15W128N36SW, 15W128N37SW, 15W128N38SW, 15W128N39SW, 15W128N40SW, 15W128N41SW, 15W128N42SW, 15W128N43SW, 15W128N44SW, 15W128N45SW, 15W128N46SW, 15W128N47SW, 15W128N48SW, 15W128N49SW, 15W128N50SW, 15W128N51SW, 15W128N52SW, 15W128N53SW, 15W128N54SW, 15W128N55SW, 15W128N56SW, 15W128N57SW, 15W128N58SW, 15W128N59SW, 15W128N60SW

Members

CODE	NAME	ADDED MANUALLY?
T09822	OneOk Field Svcs/Woodward T09822	False
T09777	Wood Co RWD 3 T09777	False
T11158	AT&T Distribution T11158	False
S01406	Chesapeake Energy S01406	False
S00406	Sengas/North S00406	False
S00232	SANDRIDGE ENERGY S00232	False
S00620	TARGA PIPELINE MID-CONTINENT WESTOK LLC S00620	False

OKIE811 Kicks Off Safety Day



The Damage Prevention team put on OKIE811's first ever Safety Day on June 17th in Woodward, OK. The event was a great success with 9 member companies sponsoring the event and having about 40 attendees show up to participate. There were various pipeline safety classes and we ended the day with a mock line strike.

Be on the lookout for our future events. OKIE811 will host two more Safety Days this fall. Please visit www.diggingokie811.com for more details and locations. This is a FREE event for all. Bring the whole family.



SPECIAL THANKS TO OUR SPONSORS

- DCP Midstream
Enable Midstream Partners
Kinder Morgan
OG+E
ONG
- OPAL
OKIE811
SemGroup Corp
Southern Star

OKIE811 is on the Move!



By Susan Bohl, Executive Director OKIE811

That's right! OKIE811 moved to a new headquarters in May 2017. You can now find us at our awesome new building located at 6908 N. Robinson Ave in Oklahoma City.

This has been an exciting time at OKIE811 to have the opportunity to design and build a state of the art facility that will take our organization far into the future. We now have plenty of space for our staff and our conference room is big enough to have our board and operating committee meetings in! We were also able to provide space for a fitness room, break room and kitchen, a quiet room, a multi-purpose space and we now have outdoor space too!

The new space couldn't have come at a better time either! We recorded a record June with almost 77,000 locate requests received. The new space and the heightened morale helped us handle the increase in ticket volume without a problem!

Thanks to the OKIE811 Board and our member companies for helping us move forward in our service delivery and for providing this great space for the staff. We truly appreciate it.



The event was FREE and open to the public. There was an estimated 2,000 people that attended. Governor Mary Fallin, was the honorary guest at GIS Day at the Capitol! However, the most popular guest was our very own OKIE D. Critter. OKIE made a short appearance and was the honored to take a photo with Governor Fallin.

In addition to networking with other GIS professionals, we were able to hand out tons of OKIE811 marketing material and promote the OKIE811 'Dig Safety' message.

The 23rd annual GIS Day at the Capitol was held on Tuesday, April 11th, 2017. The event was a real success because of the diverse group of exhibitors that attended the event. This year, there were 53 exhibitors from State, Local, Federal, Tribal, and Private Agencies. The annual event is a great way to showcase our work and network with other GIS professionals from across the State.



WE EXCEEDED OUR OWN RECORD!

WE EXCEEDED OUR TOTAL TICKET RECORD FOR ONE DAY
AND OUR TOTAL WEB TICKETS FOR ONE DAY ON JUNE 26, 2017

NEW TOTAL RECORD
4,356



previous record: 4,257 on June 10, 2013



NEW WEB RECORD
2,751

previous record: 2,698 on June 19, 2017

CONGRATS TO OUR
OKIE811 TEAM



2017 Oklahoma Excavation Safety Expo was a Success!



By Susan Bohl, Executive Director OKIE811

If you weren't able to attend the 2017 Oklahoma Excavation Safety Expo, you missed out! Over 285 people attended the March 24th Expo and had opportunities to hear from many different industry experts. The keynote speaker was a big hit and the Mock Line Strike helped educate attendees how to respond to a pipeline rupture. We also had over 30 exhibitors that shared tons of information to attendees on new services being offered and new tools available in the industry for excavators.

We also had 110 people attending the Trenching & Excavation Safety classes. This is an 8 hour



certification class that is offered at only \$30 for attendees. You can't beat a deal like that!

This Expo and training classes are being provided to professional contractors and excavators that do work in Oklahoma. The cost is only \$60 to attend the Expo and includes access to great industry insights, education about Oklahoma laws affecting excavation, meals, door prizes and much more! Don't miss out in 2018! Go to www.okexcavationexpo.com for more information. The 2018 expo is slated for March 1 & 2, 2018.





January through March the damage prevention team at OKIE811 teams with Paradigm's public awareness trainers to conduct trainings all across the state. These training events teach first responders, contractors and county workers the importance of pipeline safety and utilizing Oklahoma's 811 service. The attendees get to participate in pipeline safety scenarios in order to have a better understanding of our states network of pipelines and underground facilities.

This partnership with Paradigm has been a great opportunity for both companies to work together and get the "dig safely" message out. OKIE811 would like to thank Paradigm for allowing us to be part of their great public awareness program.

2/15 City of Tulsa Tulsa, OK

On February 15, Brenda Hoefar was once again invited to be a part of the City of Tulsa Safety Trainings. The OKIE811 piece is an important part of the City of Tulsa's safety classes and OKIE811 appreciates that they use our message in each safety class that they do. This particular class started at 7am, so Brenda had to get up bright and early to be in Tulsa on time. Again, we can't thank the City of Tulsa enough for always including us.

3/6 Durango Oilfield Services Woodward, OK

Durango Oilfield Services, Woodward, OK, invited Brenda Hoefar to do a presentation for

them on March 6th. Durango provides trucking and equipment for the oilfield and general contractors.

Durango strives to provide high quality, well maintained construction equipment and promotes the most efficient and safest work practices.

OKIE811 is proud to be a part of their safety training.

3/10 Kid's Safety Day Grove, OK

March 10, the City of Grove held its annual kids safety day. "OKIE the mascot" was invited to this event to help kids learn the importance of contacting 811 before any digging is done. OKIE was a big hit at this event.

3/16 OKC Homebuilders Association Oklahoma City, OK

On March 16, Brenda Hoefar was the guest presenter at the south OKC Homebuilders Association meeting. A-Z Inspection service gave the program to this association and invited Brenda to participate and educate homeowners about the importance of contacting 811 before any excavation projects around their home.

4/5 Cumulus Radio Oklahoma City, OK

On April 5th, Jerry West, Brenda Hoefar of OKIE811 and Russell Reeves, USIC, were invited to participate in a radio public service program/ Q & A panel interview about OKIE811 and USIC and how both organizations work hand in hand in order for Oklahomans to be safe while digging. The program aired on Cumulus Radio in OKC on Sunday April 9th. The interviewer from the radio station stated that he had never seen 3 people more passionate about their jobs and that usually it was like "pulling teeth" to get people to talk during interviews of this nature. He said he literally had to cut these 3 off because they ran over the allotted time that he had set aside for this interview.

The great working relationship OKIE811's Damage Prevention Team and USIC has is the reason this program was very successful.

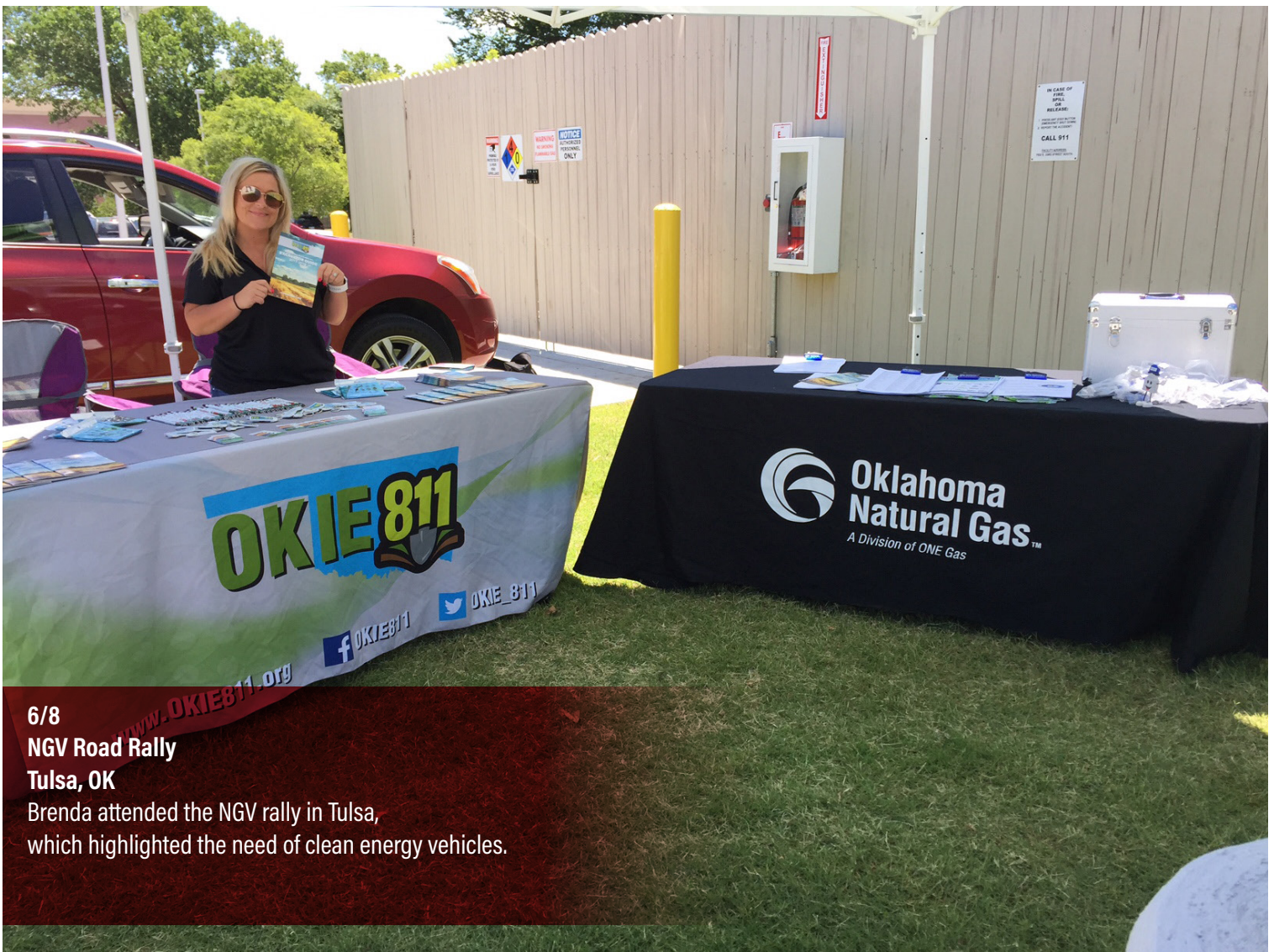
4/18 Phillips 66 Bartlesville, OK

April 18, Brenda Hoefar was invited to do a presentation at Phillips 66 in Bartlesville. Phillips 66 is very passionate about damage prevention and the company includes OKIE811 in several of their safety trainings each year.



5-20 Camp Bandage Broken Arrow, OK

OKIE811 Damage Prevention Staff traveled to Broken Arrow for Camp Bandage. The event brought together local first responders, groups whose focus is safety, and the youth. Camp Bandage had several thousand visitors.



**6/8
NGV Road Rally
Tulsa, OK**

Brenda attended the NGV rally in Tulsa, which highlighted the need of clean energy vehicles.

**4/21-23
Tulsa Spring and Outdoor Living Show
Tulsa, OK**

April 21-23 OKIE811 had a booth at the Tulsa Spring and Outdoor Living Show. This event reaches a huge audience of homeowners in the Tulsa area and is a great spring event that allows us to get the "dig safely" message to all those weekend warriors who will be doing their spring planting and gardening.

**4/25
City of Stillwater
Stillwater, OK**

The City of Stillwater invited Brenda Hoefar to do 2 presentations to their city workers on April 25th. The workers were divided into 2 sessions so that each employee could attend a session. The sessions were titled "What You Need to Know About Utilizing OKIE811."

**5/3
Downtown Oklahoma City
Oklahoma City, OK**

On May 3rd, Brenda Hoefar did a presentation for the new Oklahoma City Streetcar maintenance workers. Their workers are putting in the new street car tracks in downtown OKC and wanted to be sure they were doing their locate requests properly before the streetcar project is in full swing in OKC.

**5/17
Society of Cable Television Engineers
Broken Arrow, OK**

May 17, Brenda Hoefar was invited to be a part of the "Society of Cable television Engineers" safety meeting in Broken Arrow. Brenda went over the proper way to use the One Call system and answered questions the attendees had about OKIE811 and the proper way to put in a locate request.

**5/19
University of Oklahoma Plumbing
Norman, OK**

May 19, Brenda Hoefar did a presentation for the University of Oklahoma Plumbing workers.

**6/17
OKIE811 Safety Day
Woodward, OK**

June 17 – Safety Day, Woodward

The Damage Prevention Team is preparing for our biggest event of the year : The State Fair of Oklahoma . This event has an attendance of over 1 million, which makes it a huge audience for our "Contact OKIE811 before you dig message. The fair runs September 14-24 and lots of volunteers are needed at the OKIE811 booth. If you or someone from your organization would like to volunteer for a shift at the booth please go to www.okie811.org. and click on volunteer opportunities.

2017 Ticket Trends In Oklahoma

Based on ticket/call volume through the end of June 2017, OKIE811 has seen a 3.4% increase in volume as compared to the same time last year. Of course with an increase in ticket/call volume, Oklahoma underground operators are seeing an increase in line locates. The graph to the right illustrates the 2017 ticket volume compared to the prior 5 years.

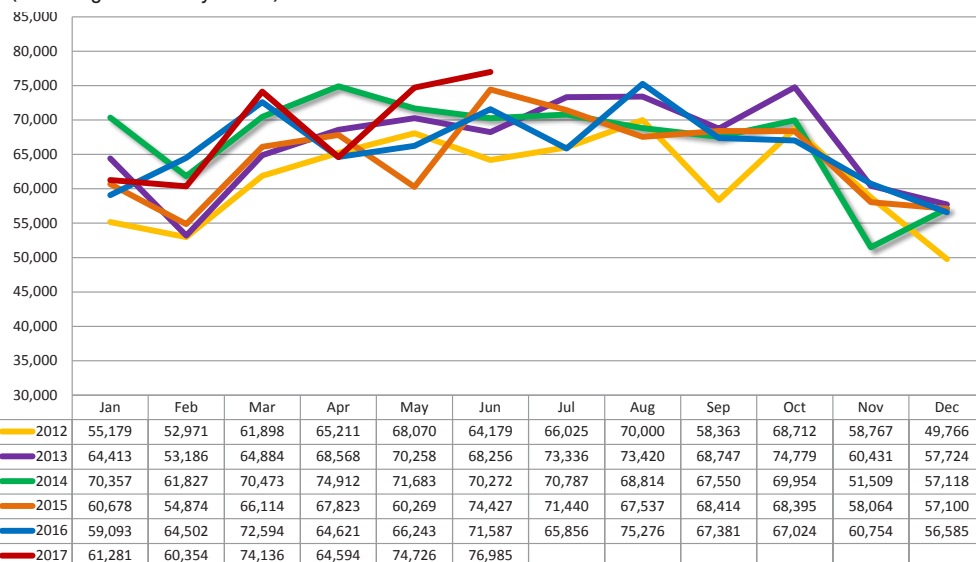
The counties listed in the chart to the bottom-right are those that experienced an increase of 2,000 tickets or more as compared to last year.

June 2017 saw an overall increase of 7.5% and was also a record breaking month for our team. We saw an overall month total of 76,985 tickets. The previous record was set in August 2016 with 75,276 tickets.

The leading excavation work in Oklahoma is still fiber optic lines which are up 43%, oil field activity which is up 44%, and sidewalks & paving which is up 34%.

The contact center has made various process improvements to help keep down the time excavators spend on the phone or waiting for a ticket number. Over the same period in 2016

(Incoming Tickets - By Month)



OKIE811 has experienced a decrease in average Ticket Handling Time from three minutes and four seconds to two minutes and forty-three seconds. Four new CSRs have also been hired to keep up with the increasing volume and maintain a high standard of quality.

For more information about OKIE811 trends, visit our website at www.OKIE811.org.

Area	Work County	Ticket Increase
Northeast OK	TULSA	+2,901
Central OK	OKLAHOMA	+2,867
Northwest OK	BLAINE	+2,762
Northeast OK	ROGERS	+2,039

OKIE811 Hosts 2017 Annual Meeting

Each year, OKIE811 hosts an annual meeting for the election of Board of Directors and to provide a report of OKIE811's business activities as well as the general financial condition of the Corporation. All members are invited to attend the Annual Meeting. This year was the 37th Annual Meeting and was held on Thursday March 23, 2017 in conjunction with the Oklahoma Excavation Safety Expo.

Over 125 guests attended the Annual Meeting. The meeting kicked off with lunch and a report on what's happening at OKIE811 and what's ahead for 2017.

2016 Business Activities

- Welcome Message – Bryan Brewster, Oklahoma Natural Gas, OKIE811 Board of Directors
- Report of 2016 finances - Susan Bohl, OKIE811 Executive Director
- OKIE811 outreach and marketing efforts of 2016 - Jerry West, Damage Prevention Manager
- Report on growth in membership and HB-1951 requiring Municipalities to join the One-Call - Eva Donahue, Member Services Liaison
- New GIS product called Asset Assessment Report to project ticket production in a particular area - Troy Daniels, GIS Coordinator

What's Ahead for OKIE811?

- New OKIE811 Office Move Date May 20 & 21
- Utilizing the One-Call system for Other Types of Notifications to Underground Facility Owners / Operators
 - o Wildland Fires & Fire Breaks
 - o Statewide Damage Reporting through OKIE811 (voluntary)
- OKPERI – Oklahoma Pipeline Emergency Response Initiative
- Damage Prevention eLearning - webinars, videos and online offerings
- Possible Legislation affecting the One-Call
 - o HB-1376 addressing the definition of PUBLIC AGENCIES in the Underground Damage Prevention Act

Election of Board of Directors

- Brian Horner, Operating Committee Chair, announced the election of Directors results:
- Elected four (4) Directors – each is to serve until 2019 or until their successor shall have been elected and duly qualified.
 - o Travis Ashby, ONEOK
 - o Gene Clark, AT&T
 - o Richard Forney, Public Service Company of OK
 - o Brandon Stemadel, Plains All American Pipeline.

•Approval to change the By-Laws of the Corporation adjusting the number of board members from seven (7) to no less than eight (8) and no more than ten (10)

Recognition and Appreciation Gifts

Recognition and Appreciation Gifts for volunteers who helped promote safe digging and damage prevention within our state in 2016:

- Laurie Burgess – Enable
- David DeBoer – CenterPoint
- Donnie Krumsiek – ONEOK
- Gary Loeffelholz – City of Norman
- Cindy Molloy – Plains All American PL
- Sherry Terry – Phillips 66

The meeting was wrapped up with approximately \$2,000 in door prizes including a big screen television! Following the meeting, members visited the Expo exhibit hall and attended the welcome reception, enjoying the evening filled with cocktails and networking. The Annual Meeting is a great opportunity to learn about what is happening at OKIE811. We look forward to seeing you at 2018's annual meeting!

NG 2017 • COMING 201

— OKIE811 —
SAFETY DAYS



In an effort to make our Oklahoma Safety & Damage Prevention programs more relevant and beneficial to those attending, in 2017 OKIE811 will be offering Safety Days across Oklahoma. Our goal is to reach excavators, contractors and county/municipal personnel in these areas and provide safety and damage prevention awareness, best practices, and facilitate a mock line strike demonstration to give attendees hands on experience to know what to do in the event of an incident.

AUGUST 2017
NE Oklahoma

OCTOBER 2017
SW Oklahoma

www.DIGGINGOKIE811.com

**UPCOMING
EVENTS**

Safety Day for Northeast Oklahoma
August 24

811 Day at the OKC Dodgers
August 11

Choctaw Nation Labor Day Festival
August 31 - September 4

State Fair of Oklahoma
September 14-24

Lincoln County Emergency Mgmt Expo
October 7

Robbers Cave Festival
October 20

Safety Day Southwest OK
October 25

OKIE811 At 91st Annual State FFA Convention

The 91st Annual State FFA Convention, which is expected to draw as many as 13,000 students from across Oklahoma, located at the Cox Convention Center. Thousands of blue jackets with gold stitching arrived at the convention.

FFA is a national organization dedicated to youth leadership development through agricultural education. In Oklahoma, there are 357 FFA chapters with an estimated 27,000 members. These students strive for premier leadership,

personal growth, and career success through agricultural education. OKIE811 Damage Prevention educated future farmers and ranchers for potential excavation dangers associated within the agricultural industry associated with post holes, terraces and farm ponds.



OKIE811 Attends Oklahoma Safety and Health Council Conference

Each year the Oklahoma Safety Council, OSC, hosts the largest safety and health conference in Oklahoma. The 2017 Oklahoma Safety & Health Conference will be jointly hosted by the Oklahoma Safety Council and the Oklahoma Department of Labor.

OSC represents a membership of more than 800 businesses throughout our state. Some of the large members are OKIE811, OG+E, ONEOK, PSO/AEP, Chesapeake, Devon and many more in the involved in the oil and gas, electric, communications, state, municipal, county and health management industry.

OKIE811 was one of the sponsors and exhibitor at this event. Amy McCoy and Stephen Shenold



worked the booth for the two day event. Over the course of two days, more than 380 participants in the utility and construction industry had the opportunity to hear speakers on a variety of safety and health related topics, pursue ongoing edu-

cational accreditation, and participate in courses designed for OSHA compliance and network with peer professionals. OSC goal is to provide attendees with the knowledge they can take back to their workplace to enhance productivity.

OKIE811 Operating Committee Update

As you know OKIE811 Membership is representative of all the different types of underground lines in the State of Oklahoma. The OKIE811 Operating Committee serves as the voice of the membership and major stakeholders

on new projects and procedure implementation. In 2017, we have added three new members to the committee:
 -Charlie Sellers, Sellers Trenching Excavator

-Jason Benguin, Magellan Midstream Partners L.P. Midstream
 -Brian Hanna, Consolidated Infrastructure Group Locate Company

We are very excited to welcome these gentlemen to the OKIE811 Operating Committee as their perspective is key in shaping a well-rounded future for OKIE811 and Excavation Safety in Oklahoma.

OKIE811 Member Services Updates

OKIE811 Membership has seen a sharp increase over the past year. A significant amount of this is attributable to legislation, HB-1951, that went into effect on November 1, 2016. With the signing of HB-1951 Municipalities are now required to participate in the Statewide One-Call Notification Center, OKIE811. OKIE811 worked closely with both the Oklahoma

Municipal League and Oklahoma Municipal Assurance Group to educate Oklahoma Municipalities. While many municipalities were already OKIE811 Members we have added 42 as a result of this new requirement. These new additions along with others put OKIE811 at 1304 members strong as of July 27, 2017.





2017 Certificate of Good Standing

This is To Certify That:

OKIE811

6908 N Robinson Ave., Oklahoma City, OK 73106

is a registered **General** Member in good standing with Oklahoma One-Call System, Inc.

MO001	Other
OKIE811 Member Code	OKIE811 Member Classification (For Billing Purposes)

This status extends until the end of the current calendar year.

July 27, 2017
Issued Date


Susan Bohl, Executive Director

WHEREAS, Oklahoma One-Call System, Inc. (the "Corporation"), a not-for-profit Oklahoma corporation, has been formed in an effort to reduce damage to the underground facilities of its members (the "Utility") and to cause to be established a statewide notification center;

WHEREAS, the undersigned represents that it has underground facilities located within the state of Oklahoma, or is a stakeholder in underground facilities, and is otherwise eligible to be a member of the Corporation; and

WHEREAS, the undersigned is a member as specified by the Board of Directors of the Corporation; NOW, THEREFORE, the undersigned hereby acknowledges the Corporation and in connection therewith consents and agrees as a member to the following:

1. To abide by and comply with the requirements of the Oklahoma Underground Facilities Protection Act, 42 O.S. 988, 989, 992 et seq. (the "Damage Prevention Act");
2. To abide by and comply with the bylaws and bylaws amendments of the Corporation;
3. To abide by and comply with such rules and regulations as the Board of Directors of the Corporation may adopt, from time to time, for utilization of the statewide notification center by members;
4. To keep membership information, contact information, facility asset records and other pertinent data updated regularly with the Corporation;
5. Members are requested to fully utilize the One Call and 811 to have underground lines located and to participate with all other members in protecting resources from injury and all underground facilities from damage;
6. Members are obligated to pay fees in order to maintain membership. The fees shall be based upon a fee schedule adopted by the Board of Directors of the Corporation, and may be changed, as necessary, in accordance with the bylaws. Should prompt payment be demanded by the Entity, these terms and acknowledgment of membership will be valid;
7. This agreement shall be governed by the laws of the State of Oklahoma and any litigation shall be brought exclusively in Oklahoma County, Oklahoma;
8. This acknowledgment supersedes all other prior agreements between the Corporation and the Entity and embodies the entire acknowledgment between the Corporation and the Entity.

OKIE811 Member Services encourages members to provide up-to-date information to ensure locate requests are received by the correct personnel. Each year, OKIE811 will provide a reminder campaign to complete verification. Starting this year, a member

will receive a Certificate of Good Standing once they have verified their account information and are current with membership fees. If your company does not have a Certificate of Good Standing, please contact Member Services today.





VOLUNTEER WITH OKIE811

OKIE811 needs your help in one of our largest events of the year. We will have a booth at the Oklahoma State Fair and want you to partner with us in spreading OKIE811's message of excavation and pipeline safety. For more information, check out our events calendar at okie811.com or diggingokie811.com.

SEPTEMBER 2017
14-24

FOR MORE INFORMATION OR TO LEARN HOW YOU CAN VOLUNTEER GO TO
OKIE811.ORG