

# 2023 OKIE811 Fee Schedule

Effective for services provided  
11/1/2022 through 10/31/2023



The following is a description of the fees and ticket rates approved by the Board of Directors for Oklahoma One-Call System, Inc. dba OKIE811.

MEMBERS (\$360 Minimum Base Fee):		
MEMBER CLASSIFICATION	RATE p/TICKET	TICKET QTY
Pipeline, Electric Power, Telecommunications	\$0.90	Over 90,001
	\$1.25	4,001 – 90,000
	\$2.00	181 - 4,000
Co-Ops	\$0.90	Over 424
Municipalities/Public Agencies With over 3,000 Population	\$0.35	Over 50,001
Rural Water District, Gas, Sewer With over 1,100 Meters	\$0.45	901 - 50,000
Master Meter / Others		

#### OTHER FEES:

- **New Membership Setup or Member Reinstatement Fee** = \$325.00 (one-time, non-refundable)
- **Custom Ticket Reporting & Ticket Research** = \$250 p/hour (with a one hour minimum)
- **Sustaining Membership** = \$480 Annual Fee

#### PREMIUM SERVICE FEES:

- **Fax Delivery Surcharge** = \$1.00 for each ticket delivered to members by fax
- **Manual Voice Delivery Surcharge** = \$5.00 for each ticket delivered to members verbally
- **Custom Ticket Management Services & Support** = \$250.00 p/hour (with a one hour minimum)
- **\*Output Fee per/Dispatch** = \$120 maintenance fee per year, per additional output

*\*All members receive (1) primary output per/dispatch at no charge as our Basic Service.  
\$120 maintenance fee is applied to each additional output setup under each dispatch.*



2023 State Holiday Operating Schedule <b>OFFICE IS CLOSED</b> (EMERGENCY TICKETS ONLY FOR SAME DAY PROCESSING)	
New Year's Day ( <i>observed</i> )	Monday, January 2
Memorial Day	Monday, May 29
Independence Day	Tuesday, July 4
Labor Day	Monday, September 4
Thanksgiving Day	Thursday, November 23
Thanksgiving (Day After)	Friday, November 24
Christmas Eve ( <i>observed</i> )	Monday, December 25
Christmas Day ( <i>observed</i> )	Tuesday, December 26

2023 State Holiday Operating Schedule <b>OFFICE IS OPEN</b> *NON-EMERGENCY TICKETS SET FOR NEXT BUSINESS DAY FOLLOWING DATE OF NOTIFICATION	
Martin Luther King Day	Monday, January 16
President's Day	Monday, February 20
Veteran's Day	Friday, November 10

***\*On State Holiday's when the Office is OPEN, the ticket start dates will be set to begin the next business day following date of notification.***